

This resource guide is a collaborative project of the Toronto Prisoners' Rights Project, the Jail Accountability and Information Line and the Criminalization and Punishment Education Project.



TORONTO PRISONERS' RIGHTS PROJECT



CRIMINALIZATION

AND

PUNISHMENT

EDUCATION PROJECT

We're reminding everyone to please obtain and carry a naloxone kit (free at most pharmacies). It could save your or someone else's life in the event of an accidental opioid overdose. Remember that your drug tolerance may be very low after spending time inside, and a tiny amount of drugs could kill you. The drug supply is contaminated with fentanyl and is even more unreliable since COVID-19. If you plan to use drugs, please start low, go slow, leave your naloxone next to you, and use with a buddy or in an open-access location. If possible, always visit a supervised consumption site, or call the Ontario Overdose Prevention Line when you're using: 1-888-853-8542 (Monday-Friday: 10am - 10pm; Saturday-Sunday: 10am - midnight).

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Ontario-Specific Resources List

The phone number '211' can help you find almost any kind of community or social service you are looking for. They also have a great website: https://211ontario.ca/

Mental Health Resources

BounceBack Ontario

Crisis Line: 1-866-345-0224 https://bouncebackontario.ca/

Crisis Services Canada

Suicide Prevention and Crisis Resource Line

Toll-free (24/7): 1-833-456-4566

Text support (4pm-12am ET daily): 45645

https://www.crisisservicescanada.ca/en/looking-for-local-resources-support/

ConnexOntario

Crisis Line: 1-866-531-2600 https://www.connexontario.ca/

Kids Help Phone

Crisis Line: 1-800-668-6868

Text: 686868

https://kidshelpphone.ca/

Youthspace.ca (NEED2 Suicide Prevention, Education and Resource)

Youth Text (6pm-12am PT): (778) 783-0177 Youth Chat (6pm-12am PT): www.youthspace.ca

Big White Wall Canada

Anonymous online peer support available 24/7

www.bigwhitewall.ca

LifeLine App

www.thelifelinecanada.ca

Healthcare Resources

Public Health Ontario

Toll-free: 1-877-543-8931 Tel.: 647-260-7100

https://www.publichealthontario.ca/

Ontario Ministry of Health and Long-Term Care

http://www.health.gov.on.ca/

Prescription Drug Coverage Programs

https://www.ontario.ca/page/get-coverage-prescription-drugs#section-1

Application information for Health Card

https://www.ontario.ca/page/apply-ohip-and-get-health-card#section-5

Application must be done in-person at Service Ontario location. Requires an applicant to bring in necessary information.

Application information for Birth Certificate

https://www.ontario.ca/page/get-or-replace-ontario-birth-certificate

Application process can be done online

Cover Health

https://cover.health

OHIP covered telemedicine

Ontario Brain Injury Association (OBIA)

Toll-free help line: 1-800-263-5404 (available Mon-Fri from 9:30am – 4:00pm. Voicemail is available

after hours)

Email: support@obia.on.ca

Mailing Address: PO BOX 2338, St. Catherines, ON, L2R 7R9

www.obia.ca

OBIA is a provincial, registered, charitable organization. Their mission is to enhance the lives of Ontarians living with the effects of acquired brain injury (ABI) through education, awareness, and support. OBIA provides information on services available across Ontario.

Harm Reduction
Resources: Naloxone
Kits, Supervised
Consumption Sites,
Supplies, Substitution
Therapies and Treatment

Naloxone is available for free without a prescription

at most pharmacies, in both injectable (IM) and intranasal (Narcan) form. Where to get a naloxone kit in Ontario:

https://www.ontario.ca/page/where-get-free-naloxome-kit

Ontario Harm Reduction Distribution Program to

find a program, supplies, and sharps disposal bins

near you: http://www.ohrdp.ca

Consumption and Treatment Services Sites

https://news.ontario.ca/mohltc/en/2019/03/consumption-and-treatment-services-sites-1.html

https://health.canada.ca/en/health-canada/services/drugs-medication/opioids/responding-canada-opioid-crisis/map.html

Ontario Harm Reduction Distribution Program

Toll-free: 1-866-316-2217

Tel.: 613-544-9735 http://www.ohrdp.ca/

Note: Also, see the regional location pages.

Legal Resources

JusticeNet

Toll-free: 1-866-919-3219 Tel.: 416-479-0551 Email: info@justicenet.ca https://www.justicenet.ca/

Legal Aid Ontario

Toll-free: 1-800-668-8258 Tel.: 416-979-1446 Email: info@lao.on.ca

Application information: https://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/

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	Community Legal Clinics Toll-free: 1-800-668-8258 https://www.legalaid.on.ca/legal-clinics/ They provide free legal services to low-income people on matters such as: income support programs, tenant law, immigration, and employment law.
	Law Society Referral Service Toll-free: 1-855-947-5255 Mon – Fri from 9:00am – 5:00pm www.findlegalhelp.ca They can refer you to a lawyer or paralegal who will provide a free consultation of up to 30 minutes. People in crisis, including those in custody can call the toll-free number.
	Community Legal Education Ontario (CLEO) Connect https://cleoconnect.ca They provide easy to understand information on a variety of laws Luke's Place
	Toll-free: 1-866-516-3116 Email: admin@lukesplace.ca
Release Planning Resource	John Howard Societies https://johnhoward.on.ca/
Immigration & Newcomer Resources	JusticeNet Toll-free: 1-866-919-3219 Tel.: 416-479-0551 Email: info@justicenet.ca https://www.justicenet.ca/ Legal Aid Ontario Toll-free: 1-800-668-8258 Tel.: 416-979-1446 Email: info@lao.on.ca Application information: https://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/

	Community Legal Education Ontario (CLEO) Connect: Immigration and Refugee Law Information https://cleoconnect.ca/legal-topic/immigration-and-refugee-law/ Welcome Centre Immigrant Services Toll-free: 1-877-761-1155 info@welcomecentre.ca http://www.welcomecentre.ca/
Employment Resource	Employment Ontario Toll-free: 1-800-387-5656 Tel.: 416-326-5656 Email: contactEO@ontario.ca https://www.ontario.ca/page/employment-ontario
ODSP Resources	Ministry of Children, Community and Social Services: ODSP Can search for an appropriate office via municipality or address: https://www.mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx Steps to Justice https://stepstojustice.ca/questions/income-assistance/i-have-disability-can-i-get-ontario-disability
Food Resource	Feed Ontario Tel.: 416-656-4100 https://feedontario.ca/
Housing Resource	Housing Help Association of Ontario Tel.: 905-526-8100 Email: info@hhao.ca https://findhousinghelp.org/
Women's Resources	Assaulted Women's Line Toll-free:1-866-863-7868 Tel.: 416-863-0511 Text: #7233 https://www.awhl.org/home

	Shelter Safe ShelterSafe.ca is an online resource to help women and their children seeking safety from violence and abuse. The clickable map will serve as a fast resource to connect women with the nearest shelter that can offer safety, hope and support. https://sheltersafe.ca/ontario/ Council of Elizabeth Fry Societies of Ontario Toll-free: 1-800-637-4606 Email:

LGBTQ2S+ Resources	LGBT Youthline Text: 647-694-4275 Email: outreach@youthline.ca https://www.youthline.ca/ Trans Lifeline Crisis Line: 1-877-330-6366 https://translifeline.org/
Youth Resources	Youth Space.ca (NEED2 Suicide Prevention, Education and Resource) Youth Text (6pm-12am PT): 778-783-0177 Youth Chat (6pm-12am PT): www.youthspace.ca Kids Help Phone Crisis Line: 1-800-668-6868 Text: 686868 https://kidshelpphone.ca/ Canadian Families and Corrections Network (CFCN) Toll-free: 1-800-371-2326 https://www.cfcn-rcafd.org/ FEAT for Children of Incarcerated Parents Tel.: 416-505-5333 Tel.: 647-627-1171 Email: info@featforchildren.org/ https://featforchildren.org/

Gravenhurst-Specific Resource List

The phone number '211' can help you find almost any kind of community or social service you are looking for. They also have a great website: https://211ontario.ca/

Mental Health Resources	Canadian Mental Health Association Muskoka-Parry Sound
	Mental Health and Addiction Services Toll-free: 1-800-245-5036
	Adult Protective Services Toll-free: 1-800-563-1990
	Council of Consumer/Survivor and Family Initiatives Tel.: 705-384-5392 ext. 4228
	Muskoka North Residential Tel.: 705-687-6199
	District of Muskoka Community Services Addictions and Mental Health Support Tel.: 705-645-2412
Healthcare Resource	Cottage Country Family Health Team: Gravenhurst Medical Clinic Tel.: 705-687-2794 http://ccfht.ca/
Harm Reduction Resources: Naloxone Kits, Supervised Consumption Sites, Supplies, Substitution Therapies and Treatment	NALOXONE Simcoe Muskoka District Health Unit Gravenhurst Office Tel.: 705-684-9090 5 Pineridge Gate

	Recovery Muskoka Gravenhurst Addiction Treatment and Medical Walk-in Clinic 705-687-8526 Ontario Addiction Treatment Centres Bracebridge Clinic 705-645-1677
Legal Resources	Lake Country Community Legal Clinic Toll-free: 1-800-263-4819 Tel.: 705-645-6607 https://www.lcclc.ca/ Practice areas: Housing for tenants, Ontario Works, Ontario Disability Support Program, Canada Pension Plan & Old Age Security, Worker's Compensation, Human Rights, Powers of Attorney and Elder law MacDonald Law Professional Corporation Tel.: 705-646-7750 Aiken, Christensen & Heath Tel.: 705-687-2281 Legal Aid Ontario: Family Law Tel.: 705-737-3400
Release Planning Resources	John Howard Society of Simcoe & Muskoka Tel.: 705-325-6561 https://johnhoward.on.ca/muskoka/services/ St. Leonard's Windsor Tel.: 519-256-1878 https://www.stleonardswindsor.com/services

Immigration and Newcomer Resource	Pilkington Law Firm Tel.: 705-230-0174
Employment Resources	Employment North Gravenhurst Tel.: 705-687-6350 Agilec Bracebridge
	Tel.: 705-646-0475
ODSP Resources	Lake Country Community Legal Clinic Toll-free: 1-800-263-4819 Tel.: 705-645-6607 https://www.lcclc.ca/ Practice areas: Housing for tenants, Ontario Works, Ontario Disability Support Program, Canada Pension Plan & Old Age Security, Worker's Compensation, Human Rights, Powers of Attorney and Elder law ODSP Transitional Resource Program: Community Services Tel.: 705-645-2412 https://www.muskoka.on.ca/en/community-and-social-services/ODSP-Transitional-Support-Program.aspx
Clothing Resources	Growing with Giggles Tel.: 705-684-9061 Salvation Army: Thrift Store Bracebridge Tel.: 705-645-5961
Food Resources	Trinity United Church Gravenhurst Tel.: 705-687-2542

	Salvation Army Bracebridge Community Church Tel.: 705-645-2602 ext 1 Bracebridge Out of the Cold Tel.: 705-645-2602
Housing Resources	Bethune Housing Co-operative Tel.: 705-687-7305 Affordable Housing — Muskoka Tel.: 705-645-2412
Women's Resources	Muskoka Women's Shelter and Services: Muskoka Interval House Tel.: 705-645-4461 Gravenhurst Women's Centre Tel.: 705-687-6500
Indigenous Resources	Simcoe Muskoka Family Connexions Tel.: 705-726-6587 Dnaagdawenmag Binnoojiiyag Child And Family Services Toll-free: 1-844-523-2237 Tel.: 705-295-7135 www.binnoojiiyag.ca Parry Sound Friendship Centre Tel.: 705-746-5970
LGBTQ2S+ Resource	Gilbert Centre for Social and Resource Services: Midland — LGBTQI2S Youth Connection Simcoe County Tel.: 705-722-6778

Youth Resources	Mental Health Crisis Line for CY Toll-free: 1-844-287-9072
	New Path Youth and Family Services Tel.: 705-725-7656

Halton-Specific Resource List

The phone number '211' can help you find almost any kind of community or social service you are looking for. They also have a great website: https://211ontario.ca/

Mental Health Resources	Canadian Mental Health Association Halton Region 24-Hour Crisis Line: 1-877-825-9011 Toll-Free: 1-877-693-4270 Tel.: 905-693-4270 Email: info@cmhahrb.ca Distress Centre Halton Crisis Line: 905-849-7569 Email: info@dchalton.ca Halton Families for Families Tel.: 905-875-2575 ext. 2232 Email: families@rockonline.ca Oakville Trafalgar Memorial Hospital Mental Health Tel.: 905-845-2571 ext. 4900 Email: djones@haltonhealtcare.on.ca Hope Place Centres Toll-free: 1-877-761-6357 Tel.: 905-878-1120 Email: admissions@hopeplacecentre.org
Healthcare Resources	Halton Region Health Department Sexual Health Clinic Toll-Free: 1-866-442-5866 ext. 8400 Tel.: 905-825-6000 ext. 8400 Email: sexualhealth@halton.ca

Bronte Family Medical Clinic

Tel.: 905-693-1314

Email: appointments@brontefmc.ca

Halton Family Health Centre

Tel.: 905-336-3437

Abbey Medical Centre

Tel.: 905-815-9090

Email: admin@abbeymedical.ca

Harm Reduction Resources: Naloxone Kits, Supervised Consumption Sites, Supplies, Substitution Therapies and Treatment

NALOXONE

Halton Region Health Department

Needle Exchange and Naloxone Distribution

Toll-Free: 1-866-442-5866

Tel.: 905-825-6000

After Hours Mobile Outreach Services: 905-330-3305

RAPID ACCESS ADDICTION MEDICINE

Halton & Mississauga RAAM Clinic

Toll-Free: 1-888-388-7226 Email: <u>info@haltonraam.ca</u>

TREATMENT

Halton Alcohol, Drug and Gambling Assessment Prevention & Treatment Services (ADAPT)

Tel. (Intake): 905-639-6537 ext. 0

Tel. (Community Withdrawal Management Program): 1-877-517-2237 Tel. (Opioid Outreach and Treatment Services): 1-855-211-0898 Tel. (Problem Gambling): 1-866-783-7073 or 905-691-2687

Email: adapt@haltonadapt.org

	www.haltonadapt.org ADAPT is dedicated to empowering persons with alcohol, drug or gambling concerns, and their families, to manage these concerns and lead more fulfilling lives through the provision of comprehensive assessment and treatment services corresponding to need. ADAPT is pleased to offer a variety of Community Justice Programs to youth and adults. These programs include assessment, counselling and case management services. In addition to supporting the individual involved in the criminal justice system, assistance can be provided to the family or caregivers. Note: Call ahead as services are currently virtual or by phone.
Legal Resources	Halton Community Legal Services Tel.: 905-875-2069 https://www.haltonlegal.ca/ Practice areas: Income Resource and Public Benefits, Housing Law, Employment Rights, Human Rights, Secondary Legal Consultation, Indigenous Rights and Services and Youth Rights The Women's Centre of Halton Tel.: 289-878-1943 Email: milton@thewomenscentreofhalton.com Family Law Information Centre (FLIC) Tel.: 905-878-7281 ext. 3447
Release Planning Resource	John Howard Society of Peel, Halton and Dufferin Tel.: 905-864-1306 Email: milton@johnhowardhd.ca
Immigration and Newcomer Resources	Centre for Education and Training Toll-Free: 1-800-668-1179 ext. 5008 Tel.: 905-875-3851 ext. 5008 Email: nic@tcet.com

Centre for Skills Development

Toll-Free: 1-888-315-5521

Tel.: 905-333-3499

Email: info@centreforskills.ca

ESL Conversation Club

Tel.: 647-297-0787

Email: lesley.henshaw@sympatico.ca

Halton Newcomer Strategy

Tel.: 905-826-6000 ext. 2777

Email: haltonnewcomerstrategy@halton.ca

HMC Connections

Tel.: 905-257-1555

Email: language.program@hmcconnections.com

Employment Resources

Adult Learning Centre

Tel.: 905-873-2200 Email: info@alnh.ca

Centre for Skills Development

Toll-free: 1-888-315-5521 ext. 321

Tel.: 905-333-3499 ext. 321 Email: trades@centreforskills.ca

Goodwill, The Amity Group

Tel.: 905-633-8324 ext. 2221 cdecastillo@goodwillonline.ca

HAPPEN

Tel.: 905-338-9177 Email: <u>info@happen.ca</u>

STRIDE

Tel.: 905-693-4252

	Email: info@stride.on.ca
ODSP Resources	Ministry of Community and Social Services Toll-free:1-800-567-6388 Tel.: 905-637-4500 Email: ODSP.Burlington@ontario.ca Halton Social and Community Services Subsidized Passes for Low Income Transit Toll-free: 1-866-442-5866 Tel.: 905-825-6000 Email: accesshalton@halton.ca Oak Park Neighbourhood Centre Tel.: 905-257-6029 Email: support@opnc.ca
Clothing Resources	Safetynet Children and Youth Charities Clothing and Food Bank Tel.: 905-845-7233 Email:safetynetca@hotmail.com Southside Community Church Tel.: 905-878-5664 Email: office@southsidemilton.org
Food Resources	Food for Life Tel.: 905-635-1106 ext. 7 Email: goodfood@foodforlife.ca Society of St Vincent De Paul Tel. (Holy Rosary Parish): 905-299-5935 Tel. (St. Benedict Parish): 905-875-7995

	Salvation Army, Khi Community Tel.: 905-749-4714 Milton Bible Church Tel.: 905-876-3586
Housing Resources	Resource & Housing — Halton Tel.: 905-845-9212 Email: info@shhalton.org
	Halton Social and Community Services Toll-free: 1-866-442-5866 Tel.: 905-825-6000 Email: halton@housinghelpcentre.ca Milton Transitional Housing
	Tel.: 289-971-0060 Email: office@mthmilton.ca
Women's Resources	Halton Women's Place 24 Hour Crisis Line (Milton): 905-878-8555 Tel. (Halton): 905-332-1200 Tel. (Milton): 905-332-1593 Email: info@haltonwomensplace.com
	Elizabeth Fry Society of Peel-Halton Tel.: 905-459-1315 Email: efry@efrypeelhalton.ca
Indigenous Resources	Arctic Rose Foundation Tel.: 905-849-6880 Email: info@arcticrose.org
	Sheridan College Centre for Indigenous Learning and Resource Tel.: 905-845-9430 ext. 5444

	Email: cils@sheridancollege.ca
	Gary Allan High School International and Indigenous Languages Elementary Program Tel.: 905-632-2944 ext. 148 Email: int-lang@hdsb.ca
Black Resources	Halton Black History Awareness Society Email: hbhas2015@gmail.com
	The Burlington Caribbean Connection Email: thebcc2000@yahoo.ca
	Canadian Caribbean Association of Halton Tel.: 905-815-6184 Email: ccah79@hotmail.com
Culturally Specific Resources	Canadian Pakistani Association of Halton Email: info@cpahcanada.org
	Chinmaya Mission Halton Region Tel.: 905-570-1120 Email: chinmayahalton@sympatico.ca
	Espace francophone de Halton Tel.: 289-856-8300 Email: francohalton@gmail.com
	Islamic Community Centre of Milton Tel.: 647-547-2292 Email: contact2iccm@icnamilton.com
	Milton Chinese Association Tel.: 905-876-2916 Email: mca8302008@gmail.com

	Halton Islamic Association Tel.: 905-333-9856 Email: info@haltonmosque.ca Halton Sikh Cultural Association Tel.: 905-469-1313 Email: haltongurdwara@gmail.com
LGBTQ2S+ Resources	PFLAG Canada Toll-free: 1-800-530-6777 Email: halton@pflagcanada.ca ROCK, Positive Space Network Tel.: 905-339-3525 ext. 295 Email: psncoordinator@rockonlince.ca
Youth Resources	Radius Child and Youth Services Toll-free: 1-800-663-9888 Tel.: 905-825-3726 Email: info@radiuschild-youthservices.ca Elizabeth Fry Society of Peel-Halton Youth NOW Tel.: 905-459-1315 Email: efry@efrypeelhalton.ca ROCK Crisis Line: 905-878-9785 Tel.: 905-875-2575 Email: intake@rockonline.ca
Shelter Resources	Salvation Army Halton Lighthouse Shelter Tel.: 905-339-2918 Email: tsalighthouse@gmail.com

	Wesley Housing Services Tel.: 905-528-5629 Email: info@wesley.ca
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Hamilton-Specific Resource List

The phone number '211' can help you find almost any kind of community or social service you are looking for. They also have a great website: https://211ontario.ca/

Mental Health Resources

Barrett Centre for Crisis Resource

Tel.: 905.528.5877 or 905-529-4343

Email: info@gsch.ca or barrettctr@goodshepherdcentres.ca

https://www.goodshepherdcentres.ca/

SACHA (Sexual Assault Centre)

Tel.: 905-525-4573 https://sacha.ca/

Interval House of Hamilton

24/7 Crisis Line: 905-387-8881

Tel.: 905-387-9959

Email: info@intervalhousehamilton.ca

Institute for Advancement in Mental Health (IAM)

Hamilton Branch Tel.: 905-523-7413

Email: support@iamentalhealth.ca

https://www.iamentalhealth.ca/Find-Resource/Resource-Hub/Resource-During-COVID-19

De dwa da dehs nye>s Aboriginal Health Centre-Hamilton

Tel.: 905 544 4320 ext 215 Email: info@dahac.ca

https://aboriginalhealthcentre.com/

Canadian Mental Health Association Hamilton Branch

Tel.: 905-521-0090

Email: info@cmhahamilton.ca

https://cmhahamilton.ca/

Good Shepherd Hamilton

Tel.: 905-528-3655

Shelter Health Network Hamilton

Tel.: 905-526-7137

Email: admin@shelterhealthnetwork.ca

https://shelterhealthnetwork.ca/

North Hamilton Community Health Centre

Tel.: 905-523-6611 ext. 2000

https://www.nhchc.ca/

St. Joseph's Healthcare Hamilton

Tel.: 905-522-1155

https://www.stjoes.ca/contact/mental-health-crisis

Institute for Advancement in Mental Health

Toll-free: 1-855-449-9949

Email: support@iamentalhealth.ca/
https://www.iamentalhealth.ca/

THE LOST ORGANIZATION

Email: info@wearelost.org/
https://www.wearelost.org/

Mental Health Rights Coalition

Tel.: 905-545-2525

Email: info@mentalhealthrights.ca;

mhrcprograms@bellnet.ca http://mentalhealthrights.ca/

Healthcare Resources

De dwa da dehs nye>s Aboriginal Health Centre-Hamilton

Tel.: 905-544-4320 or 905 548 9593

Email: info@dahac.ca

https://aboriginalhealthcentre.com/

Hamilton Urban Core Community Health Centre

Tel.: 905-522-3233

Email: administration@hucchc.com

http://www.hucchc.com/

North Hamilton Community Health Centre

Tel.: 905-523-6611 ext. 2000

https://www.nhchc.ca/

Hamilton Family Health Team

Tel.: 905-667-4848 or 905-667-4867

https://www.hamiltonfht.ca/

Compass Community Health: Multicultural Health Services

Tel.: 905-523-6611 ext. 2012

https://compassch.org/

St. Joseph's Healthcare Hamilton

Tel.: 905-522-1155 https://www.stjoes.ca/

Hamilton Health Sciences

Tel.: 905-521-5005

The Hamilton General Hospital/Juravinski/ McMaster Medical Centre

Tel.: 905-521-2100

Street Health Clinic

Tel.: 905-777-7852

Email: publichealth@hamilton.ca
http://shelterhealthnetwork.ca/

Public Health Services (City of Hamilton)

Tel.: 905-546-2424

Local Health Integrated Network

Toll-free: 1-800-810-0000 Tel.: 905-523-8600

http://www.hnhblhin.on.ca/

Shelter Health Network

Tel.: 905-526-7137

https://shelterhealthnetwork.ca/

Harm Reduction Resources: Naloxone Kits, Supervised Consumption Sites, Supplies, Substitution Therapies and Treatment

NALOXONE

Street Health Clinic — at the Wesley Centre

Tel.: 905-777-7852

195 Ferguson Ave. N., 2nd Floor

https://www.hamilton.ca/public-health/clinics-services/get-free-naloxone-kits

Norte Dame House

Tel.: 905-308-8090 14 Cannon St. W.

https://www.goodshepherdcentres.ca/services/notre-dame-house/ Clinic services available for street involved youth 16 to 21 years of age

The AIDS Network

140 King St. E., Suite 101

Harm Reduction Room — at the Hamilton Urban Core Community Health Centre

Tel.: 905-522-3233

Email: <u>administration@hucchc.com</u>
71 Rebecca St., Hamilton, ON, L89 1B6

The Van needle syringe program

Tel. or text: 905-317-9966 www.hamilton.ca/VAN

SUPERVISED CONSUMPTION SITE

Hamilton Urban Core Community Health Centre

Tel.: 905-522-3233

Email: administration@hucchc.com
71 Rebecca St., Hamilton, ON, L89 1B6
http://www.hucchc.com/ops-cts.html

TREATMENT

Keeping Six/Hamsmart

Tel.: 905-966-0242

Email: info@hamsmart.com

De dwa da dehs nye>s Aboriginal Health Centre-Hamilton

Tel.: 905-544-4320 ext. 215

Email: info@dahac.ca

https://aboriginalhealthcentre.com/

City of Hamilton: ADGS (Alcohol, Drug, & Gambling Services)

Tel.: 905-546-3606

https://www.hamilton.ca/public-health/clinics-services/alcohol-drug-gambling-services

Alternatives for Youth

Tel.: 905-527-4469

Email: admin@ay.on.ca

https://ay.on.ca/

St. Joseph's Healthcare Hamilton

Men's Addiction Service

Tel.: 905-522-1155 ext. 35219/35220

https://www.stjoes.ca/hospital-services/mental-health-addiction-services/addiction-services/menishaddiction-services/mental-health-addiction-services/addiction-services/mental-health-addiction-services/addiction-services/mental-health-addiction-services/addiction-services/addiction-services/mental-health-addiction-services/addiction-services/addiction-services/mental-health-addiction-services/addiction-services/mental-health-addiction-services/addiction-services/mental-health-addiction-services/addiction-services/mental-health-addiction-services/mental-he

Womankind Addiction Service

Tel.: 905-545-9100

https://www.stjoes.ca/hospital-services/mental-health-addiction-services/addiction-

services/womankind-addiction-service

Wayside House

Tel.: 905-528-8969

Email: waysidehouse.info@gmail.com

http://www.waysidehouse.ca/

Suntrac Addiction Treatment Centre

Tel.: 905-528-0389

Email: <u>suntrac@mission-services.com</u>

Legal Resources

Jeff Rybak, Lawyer

Legal Aid Certificate accepted Toll-free: 1-888-511-2586

Tel.: 416-830-8558

Email: jeff@parolelawyer.ca

John Sopinka Courthouse

Tel.: 905- 645-5252 ext. 316

Criminal Law Information Centre

Tel.: 905-645-5252 ext. 3616

	Family Law Information Centre (FLIC) Tel.: 905-645-5252 ext. 2554 Interval House of Hamilton: Women's Centre of Hamilton Tel.: 905-522-0127 http://www.intervalhousehamilton.org/ (Elizabeth) Porter Legal Law Six Nations: Tel.: 519-445-4502 http://porterlaw.ca/ Hamilton Community Legal Clinic Tel.: 905-527-4572 100 Main St E., Suite 203 https://hamiltonjustice.ca/en/ Practice areas: Housing Rights, Ontario Disability Support Program, Ontario Works, Workplace Safety & Insurance Board (WSIB), Affidavits and Notary Services, Canada Pension Plan, Employment Insurance, Will, Employment Law, Immigration, School Advocacy
Release Planning Resources	John Howard Society Hamilton Tel.: 905-522-4446 Email: reception@jhshamilton.on.ca https://johnhoward.on.ca/hamilton/ Elizabeth Fry Society Hamilton Tel.: 905-527-3097 www.efrysouthernontarioregion.org Bridge House Tel.: 905-522-0283 Email: info@hamilton-bridge.ca
Immigration and Newcomer Resources	Refuge Hamilton Centre for Newcomer Health Tel.: 905-526-0000 Email: info@newcomerhealth.ca

https://www.newcomerhealth.ca/

Immigrant Working Centre

Tel.: 905-529-5209 https://iwchamilton.ca/

YMCA of Hamilton, Burlington, and Brantford

Tel.: 905-529-7102

https://www.ymcahbb.ca/Home

Wesley Urban Ministries

Tel.: 905-528-5629 or 289-396-5864 Email: employment.services@wesley.ca

https://wesley.ca/services/newcomer-community/employment-services/

Resettlement Assistance Program

Tel.: 905-528-5629 ext. 301

https://wesley.ca/services/newcomer-community/resettlement-assistance-program/

Emergency Resource Committee for Refugees

Tel.: 905-523-6611 ext. 2012 Email: escr1987@gmail.com https://www.escr1987.com/

Circle of Friends for Newcomers (Hamilton)

Tel.: 905-529-1840

https://www.circleoffriends.ca/

Micah House Refugee Reception Services

Tel.: 905.296.4387

Email: info@micahhouse.ca

https://notabenestories.wixsite.com/micah-house

INCommunities

Language Services Interpreters Tel.: 905-682-1900 ext. 218

Hamilton Urban Core Community Health Centre: Health in Settlement Initiative

Tel.: 905-522-3233

Email.: administration@hucchc.com http://www.hucchc.com/programs.html

Employment Resources

College Boreal: Hamilton Office

Tel.: 905-777-1562

Email: optionsemploi.hamilton@collegeboreal.ca

https://employmentoptions.ca/

Employment Hamilton

Tel.: 905-522-4902

Email: info@employmenthamilton.com

https://employmenthamilton.com/

Goodwill Career Centre

Hamilton Downtown

Tel.: 905-526-8482 ext. 2307

Hamilton Mountain

Tel.: 905-526-8488 ext. 1307

http://www.goodwillcareercentres.ca/

Mohawk College

Tel.: 905-575-2489

https://www.mohawkcollege.ca/community-employment-services

Mohawk College City School Course

Tel.: 905-575-2489

Email: cityschool@mohawkcollege.ca

https://www.mohawkcollege.ca/programs/get-prepared-for-college/city-school-by-mohawk

Ontario Works City of Hamilton (Central, East and Mountain)

Tel.: 905-546-4800

Email: OntarioWorks@hamilton.ca

https://www.hamilton.ca/social-services/ontario-works/apply-ontario-works

PATH Employment Services

Tel.: 905-528-6611 ext. 0

Email: reception@pathemployment.com https://www.pathemployment.com/

VPI Inc.

Tel.: 905-387-2220

https://www.vpi-inc.com/

Wesley Urban Ministries

Tel.: 905-528-5629 or 289-396-5864 Email: employment.services@wesley.ca

https://wesley.ca/services/newcomer-community/employment-services/

YMCA Employment, Education & Immigration Services

Tel.: 905-540-9679

Email: yesjobs@ymcahbb.ca

https://www.ymcahbb.ca/Locations/Hamilton/Downtown/YMCA-Employment-Servies

Immigrant Working Centre

Tel.: 905-529-5209 https://iwchamilton.ca/

ODSP Resources

Ministry of Community and Social Services: ODSP & Income and Employment

Resources

Toll-Free: 1-800-561-0369

Tel.: 905-521-7280

Email: ODSP.Hamilton@ontario.ca

Catholic Family Services Hamilton

Financial Health Walk-in Credit Counselling

Tel.: 905-527-3823 Email: intake@cfshw.com

https://www.cfshw.com/walk-in-credit-counselling

St. Martin's Manor

Tel.: 905-527-3823 ext. 279 Email: intake@cfshw.com

https://www.cfshw.com/st-martin-s-manor

Christians Against Poverty

Toll-free: 1-855-214-9191 Email: info@capcanada.org https://www.capcanada.org/

Credit Counselling Society

Toll-free: 1-888-527-8999

Tel.: 905-538-5035

Clothing Resources

Good Shepherd Men's Centre

Tel.: 905-528-5877 Email: info@gsch.ca

https://www.goodshepherdcentres.ca/

The King's Way Outreach Centre

Tel.: 905-296-9473

Email: info@alifeatatime.com

Helping Hands Street Mission

Tel.: 905-522-4263

Email: info@hhsmhamilton.com

Food Resources

Mission Services

Tel.: 905-528-4211

https://mission-services.com/

Good Shepherd Men's Centre

Tel.: 905.528.5877 Email: info@gsch.ca

https://www.goodshepherdcentres.ca/

Salvation Army Family Service

Tel.: 905-540-1888

www.salvationarmy.ca/ontariogreatlakes

Kosher Food Bank: Hamilton Jewish Family Services

Tel.: 905-627-9922

Email: info@hamiltonjfs.ca https://www.hamiltonjfs.ca/

Welcome Inn Community Centre

Tel.: 905-525-5824

https://welcomeinn.ca/food-bank/

Stoney Creek Community Food Bank

Tel.: 905-643-2090

St. Matthew's House

Tel.: 905-523-5546 Ext. 250

https://www.stmatthewshouse.ca/

Seventh Day Adventist Church

Tel.: 905-575-8764 or 905-545-6180 or 905-577-7543

https://www.hamiltonmountain.org/

	King's Way Outreach Centre: Groceries/Food Pantry Tel.: 905-296-9473 https://alifeatatime.com/programs-and-services/
Housing Resources	Interval House of Hamilton For Women 24/7 Crisis Line: 905-387-8881 Tel.: 905-387-9959 Email: info@intervalhousehamilton.ca Good Shepherd Men's Centre Tel.: 905.528.5877 Email: info@gsch.ca https://www.goodshepherdcentres.ca/ YWCA Hamilton Transitional Living Program Tel.: 905-522-9922 ext. 114 Phoenix Place Tel.: 905-527-2238 Carole Anne's Place Tel.: 905-522-9922 ext. 100 Shelter Health Network Email: eroebbelen@gmail.com Hamilton Housing Help Centre Tel.: 905-526-8100 Email: FSP@housinghelpcentre.ca http://www.housinghelpcentre.ca/

	Notre Dame House Tel.: 905-308-8090 https://www.goodshepherdcentres.ca/notre-dame-house Salvation Army Tel.: 905-527-1444
Women's Resources	Interval House of Hamilton 24/7 Crisis Line: 905-387-8881 Tel.: 905-387-9959 Email: info@intervalhousehamilton.ca SACHA (Sexual Assault Centre) Tel.: 905-525-4573 https://sacha.ca/ Elizabeth Fry Society Hamilton (Women) Tel.: 905-527-3097 Email: ed@efrysouthernontarioregion.org www.efrysouthernontarioregion.org Mission Services Willow's Place Tel.: 905-528-5100 ext. 1200 Inasmuch House Tel.: 905-529-8600 Native Women's Centre Toll-free: 1-888-308-6559 Tel.: 905-522-1155 http://www.nativewomenscentre.com/

Good Shepherd

Mary's Place

Tel.: 905-540-8000

https://www.goodshepherdcentres.ca/marys-place

Martha House Tel.: 905-523-8895

https://www.goodshepherdcentres.ca/martha-house

St. Joseph's Healthcare Womankind

Tel.: 905-522-1155

https://www.stjoes.ca/hospital-services/mental-health-addiction-services/addiction-

services/womankind-addiction-service

Métis Women's Circle

Tel.: 905-628-5813

Email: info@metiswomenscircle.ca https://metiswomenscircle.ca/

Francophone Women Dealing with Violence

Toll-free: 1-877-860-7082

http://femaide.ca/

Indigenous Resources

Hamilton Regional Indian Centre

Tel.: 905-548-9593 Email: <u>adavis@hric.ca</u>

Native Women's Centre

Toll-free: 1-888-306-6559 Tel.: 905-664-1114

http://www.nativewomenscentre.com/

Niwasa Aboriginal Education Programs

Tel.: 905-549-4884 Email: office@niwasa.ca

https://niwasa.ca/ (Elizabeth) Porter Legal Law Six Nations Tel.: 519-445-4502 http://porterlaw.ca/ De dwa da dehs nye>s Aboriginal Health Centre-Hamilton Tel.: 905-544-4320 or 905-548-9593 Email: info@dahac.ca https://aboriginalhealthcentre.com/ The Friendship Centre (HRIC) Tel.: 905-548-9593 Email: davis@hric.ca https://www.hric.ca/ Métis Women's Circle Tel.: 905-628-5813 Email: info@metiswomenscircle.ca https://metiswomenscircle.ca/ **Niwasa Aboriginal Education Programs** Tel.: 905-549-4884 Email: office@niwasa.ca https://niwasa.ca/ **Black Resources Hamilton Centre for Civic Inclusion** Tel.: 905-297-4694 Email: info@hcci.ca Hcci.ca **Afro Canadian Caribbean Association Hamilton** Email: acca1@cogeco.net Accahamilton.com

Rafiki Hamilton

Tel.: 289-698 3310

Email: rafikihamilton@outlook.com https://www.rafikihamilton.com/

Disability Justice Network of Ontario

Tel.: 905-297-4694 ext. 201

Email: info@djno.ca

www.djno.ca

Empowerment Squared

Tel.: 905-393-5370

www.empowermentsquared.org

Refuge Hamilton Centre for Newcomer Health

Tel.: 905-526-0000

Email: <u>info@newcomerhealth.ca</u> https://www.newcomerhealth.ca/

Culturally Specific Resources

Afro Canadian Caribbean Association Hamilton

Email: acca1@cogeco.net

Accahamilton.com

Hamilton Centre for Civic Inclusion

Tel.: 905-297-4694 Email: info@hcci.ca

Hcci.ca

Refuge Hamilton Centre for Newcomer Health

Tel.: 905-526-0000

Email: <u>info@newcomerhealth.ca</u> https://www.newcomerhealth.ca/

Niwasa Aboriginal Education Programs

Tel.: 905-549-4884 Email: office@niwasa.ca https://niwasa.ca/

Immigrant Working Centre

Tel.: 905-5295209 https://iwchamilton.ca/

Afghan Association of Hamilton

Tel.: 905-516-3050

Email: afghan.association.hamilton@gmail.com

Compass Community Health

Multicultural Health Services Tel.: 905-523-6611 ext. 2012

https://compassch.org/

Wesley Urban Ministries

Tel.: 905-528-5629 Email: info@wesley.ca

http://wesley.ca/

Kosher Food Bank

Hamilton Jewish Family Services

Tel.: 905-627-9922

Email: info@hamiltonjfs.ca https://www.hamiltonjfs.ca/

LGBTQ2S+ Resources

Speqtrum Hamilton

Email: info@speqtrum.ca https://www.speqtrum.ca/

Mission Services

Willow's Place

LGBTQ2S+ friendly women's shelter

Tel.: 905-528-5100 x1200

https://mission-services.com/wp-content/uploads/Willows-Place-pamphlet_FINAL.pdf

The SPACE Youth Centre

Kaleidoscope and OQRA

Tel.: 905-524-2222 www.spaceyouth.ca

Hamilton Family Health Team

Tel.: 905-667-4848 or 905-667-4867

https://www.hamiltonfht.ca/en/managing-my-health/LGBTQ.aspx

Youth Resources

Living Rock Youth Resources

Tel.: 905-528-ROCK (7625) https://www.livingrock.ca/

Thrive Child and Youth Trauma Services

Tel.: 905-523-1020

Email: info@thrivechildandyouth.ca/https://www.thrivechildandyouth.ca/

Niwasa Aboriginal Education Programs

Tel.: 905-549-4884 Email: office@niwasa.ca

https://niwasa.ca/

John Howard Society Hamilton

Tel.: 905-522-4446

Email: reception@jhshamilton.on.ca https://johnhoward.on.ca/hamilton/

Mohawk College

Tel.: 905-575-2489

https://www.mohawkcollege.ca/community-employment-services

Mohawk College City School Course

Tel.: 905-575-2489

Email: cityschool@mohawkcollege.ca

https://www.mohawkcollege.ca/programs/get-prepared-for-college/city-school-by-mohawk

Hamilton Mad Students Collective

Tel.: 289-768-4001

Email: hamilton.mad.students@gmail.com

https://www.facebook.com/HamiltonMadStudents/

SPACE Youth Centre

Tel.: 905-524-2222

https://www.spaceyouth.ca/

The King's Way Outreach Centre

Tel.: 905-296-9473

Email: <u>info@alifeatatime.com</u> http://alifeatatime.com/

Notre Dame House

Tel.: 905-308-8090

https://www.goodshepherdcentres.ca/notre-dame-house

Liberty for Youth

Tel.: 905-297-7929

Email info@libertyforyouth.org https://www.libertyforyouth.org/

Employment Hamilton

Tel.: 905-522-4902

Email info@employmenthamilton.com https://employmenthamilton.com/

Banyan

Tel.: 905-545-0133

https://banyancommunityservices.org/

Alternatives for Youth

Tel.: 905-527-4469 Email: admin@ay.on.ca

https://ay.on.ca/

Circle of Friends for Newcomers

Tel.: 905-529-1840

https://www.circleoffriends.ca/

YMCA of Hamilton, Burlington, and Brantford

Tel.: 905-529-7102

https://www.ymcahbb.ca/Home

Wesley Urban Ministries

Tel.: 905-528-5629 or 289-396-5864

Email: info@wesley.ca

https://wesley.ca/services/newcomer-community/

Dawn Patrol Child & Youth Services

Tel.: 905-526-9529

Good Shepherd: Youth Services

Tel.: 905-528-5877

Kingston-Specific Resource List

Mental Health Resource	Addictions and Mental Health Services Kingston, Frontenac Lennox & Addington Toll-Free 24-Hour Crisis Line: 1-866-616-6005 Tel.: 613-544-1356 Email: info@amhs-kfla.ca
Healthcare Resources	Kingston, Frontenac, Lennox and Addington Public Health Toll-Free: 1-800-267-7875 Tel.: 613-549-7896 My Kingston Health Benefits Subsidized Medication https://www.cityofkingston.ca/residents/community-services/municipal-fee-assistance/extended-health-benefits
Harm Reduction Resources: Naloxone Kits, Supervised Consumption Sites, Supplies, Substitution Therapies and Treatment	Street Health Kingston Kingston Community Health Centres Tel.: 613-549-1440 Email: info@kchc.ca 115 Barrack St., Kingston, ON, K7K 1G2 https://www.kflaph.ca/en/healthy-living/naloxone.aspx One Roof Kingston Youth Services Hub Tel.: 613-776-9996 426 Barrie, St., Kingston, ON, K7K 3T9 HIV/AIDS Regional Services (HARS) Tel.: 613-545-3689

844a Princess St., Kingston, ON, K7L 1G5

Martha's Table

Tel.: 613-436-0320

629 Princess St., Kingston, ON

St. Vincent de Paul Society of Kingston

Tel.: 613-766-8432

Email: Kelli@svdpkingston.com

85 Stephen St., Kingston, ON, K7K 2C5

Kingston Youth Shelter

Tel.: 613-766-3200

234 Brock St., Kingston, ON, K7L 1S4

SUPERVISED CONSUMPTION SITE

Street Health

Consumption and Treatment Services

Tel.: 613-549-1440 Email: info@kchc.ca

115 Barrack St., Kingston, ON, K7K 1G2

TREATMENT

ACT

162 Division Street

Tel.: 613-544-0228

https://acttoronto.com/act-kingston-166-division-street/

3079 Princess Street Tel.: 613-766-0798

https://acttoronto.com/act-kingston-3079-princess-street/

Legal Resources	Queen's University Law Clinics
	Prison Law Clinic Tel.: 613-546-1171 303 Bagot St., Suite 500, Kingston, ON, K7K 3W7 https://queenslawclinics.ca/prison-law Queen's Legal Aid Tel.: 613-533-6890 https://queenslawclinics.ca/queens-legal-aid
	Morley Law Office Tel.: 613-542-2192 info@lesmorley.com 211 Division St., Kingston, ON, K7K 3Z2 https://www.lesmorley.com/practice-areas/prison-law Borys Law Toll-free: 1-888-402-8282 https://www.boryslaw.ca/
	Family Law Information Centre (FLIC) Tel.: 613-354-3845, ext. 342
Release Planning Resource	John Howard Society of Kingston Toll-free: 1-888-325-7930 Tel.: 613-542-7373 Email: ed@johnhowardkingston.ca https://johnhoward.on.ca/kingston/
Transportation Resource	Kingston Transit Tel.: 613-546-0000 https://www.cityofkingston.ca/residents/transit Cash fare for ages 15-65+ is \$3.25

Financial Resources	Government of Canada Free Tax Clinics https://apps.cra-arc.gc.ca/ebci/oecv/external/prot/cli_srch_01_ld.action Can search via province, city and what years the returns need to be prepared The Salvation Army Kingston Citadel Community & Family Services Tel.: 613-507-4151 (Feb – May) Tel.: 613-548-4411 (May – Oct) https://sacfs.ca/index.php/programs/income-tax-clinic The Salvation Army Community and Family Services operates the Volunteer Income Tax Clinic for low-income families and individuals.
Immigration & Newcomer Resources	Kingston Community Health Centres Kingston Immigration Partnership Tel.: 613-542-2949 ACFOMI Toll-free: 1-800-561-4695 Tel.: 613-546-7863 Email: info@acfomi.org
Employment Resource	ReStart Tel.: 613-542-7373 Email: reception@restartnow.ca
Education Resource	Kingston Literacy & Skills Tel.: 613-547-2012 Email: MRUDDEN@KLANDSKILLS.CA https://www.quillnetwork.com/wp-content/uploads/2018/01/KLS-Online-Guide_Sept-2017.pdf Online guide that provides information on education options in the area, including upgrading & post-secondary credits
ODSP Resource	Ministry of Community and Social Services ODSP & Income and Employment Resources

	Toll-Free: 1-800-267-0236 Tel.: 613-545-4553 Email: ODSP.Kingston@ontario.ca
Clothing Resource	Kingston Street Mission Tel.: 613-449-0916 Email: kingston.street.mission@gmail.com https://kingstonstreetmission.webs.com/
Food Resource	Partners in Mission Foodbank Tel.: 613-544-4534 Email: info@kingstonfoodbank.ca
Housing Resources	Kingston Home Base Tel.: 613-542-6672 Email:info@kingstonhomebase.ca City of Kingston Social Housing Information on social housing: https://www.cityofkingston.ca/residents/community-services/housing/social/access Rent-Geared-to-Income eligibility: https://www.cityofkingston.ca/residents/community-services/housing/social/rgi-eligibility Application forms: https://www.cityofkingston.ca/residents/community-services/housing/social/forms
Women's Resource	Dawn House Services and Housing for Women Tel.: 613-545-1379 Email: dhouse@kingston.net
Indigenous Resources	A <u>comprehensive guide</u> with a list of Kington-specific Indigenous resources prepared by Kingston , Frontenac , Lennox & Addington Children and Youth Services

	Planning Committee Email: cyspc@baingroup.ca
Culturally Specific Resources	Islamic Society of Kingston Tel.: 613-531-8340 Email: iskadmin@kingstonmuslims.ca 1477 Sydenham Road, Kingston, ON, K7L 4V4 https://kingstonmuslims.ca
LGBTQ2S+ Resources	HIV/AIDS Regional Services Kingston Tel.: 613-545-3698 Kingston Community Health Centres Transgender Health Clinic Tel.: 613-542-2949 ext. 1166 263 Weller Ave., Unit 4
Youth Resource	ONE Roof Kingston Youth Hub Tel.: 613-776-9996 Email: oneroof@kingstonhomebase.ca

Kitchener-Specific Resource List

Mental Health Resources	KW Counselling Services Tel.: 519-884-0000 www.kwcounselling.com Grand River Hospital Tel.: 519-749-4300 ext. 2109 Here 24/7 Tel.: 519-821-3582 https://here247.ca
Healthcare Resource	Kitchener Downtown Community Health Centre Tel.: 519-745-4404 Phoenix Healthcare Centre Tel.: 519-748-6933 Waterloo Region Emergency Dental Tel.: 519-575-4400 ext. 3086 (Emergency #) https://www.regionofwaterloo.ca/en/health-and-wellness/dental-health.aspx# Six Nations Health Services Tel.: 519-445-2418 1745 Chiefswood Rd., Ohsweken, ON, N0A 1M0 http://www.snhs.ca
Harm Reduction Resources: Supervised Consumption, Supplies, Substitution	NALOXONE https://www.waterlooregiondrugstrategy.ca/en/prevention-and-safer-drug-use/naloxone.aspx#Where-can-I-get-Naloxone

Therapies, and Treatment

ACCKWA

Safepoint Needle Exchange Program

Tel.: 519-570-3687 5-1770 King St. E.

At St. John's Kitchen Tel.: 519-745-8928 97 Victoria St., 2nd Floor

Sanguen Community Health Van

Tel. or text: 519-591-4824 oneROOF Youth Services Tel.: 519-742-2788 ext. 207 242 Queen St., S.

212 Quoon o.., o.

Towards Recovery Clinic Kitchener

Tel.: 519-579-9647 1145 King St., E.

OATC Kitchener

Tel.: 519-279-6078 1253 King St., E., Unit 4

SUPERVISED CONSUMPTION SITE

Public Health and Sanguen Health Centre

Consumption and Treatment Services

Tel.: 519-575-4400 ext. 5613 Email: cts@regionofwaterloo.ca

150 Duke St. W.

https://www.regionofwaterloo.ca/en/health-and-wellness/consumption-and-treatment-services.aspx

TREATMENT House of Friendship Addiction Services Tel.: 519-742-8327 **Ontario Addiction Treatment Centre** Tel.: 519-746-1919 Ray of Hope Tel.: 519-578-8018 **Elizabeth Fry Society Legal Resources** Tel.: 519-579-6732 **Darwin R Witmer** Tel.: 519-804-9846 **Smordin Law** Toll-free: 1-844-525-0005 **Morrison Reist Krauss** Tel.: 519-576-5351 **Sherman Law** Tel.: 519-884-0034 **Tania Harper** Tel.: 1-226-336-7733 **Waterloo Region Community Legal Services** Tel.: 519-743-0254 450 Frederick Street, Unit 101 http://wrcls.ca/ Walk-ins accepted until 3:00pm

	Practice areas: Tenant Issues, OW, ODSP, Canada Pension Plan, Criminal Injuries, Employment and EI, Consumer Protection, Immigration & Citizenship and Commissioning and Notarization Ahwenehaode Indigenous Justice Program Tel.: 519-743-0254 Email: robertsl@lao.on.ca http://wrcls.ca/ahwenehaode-indigenous-justice/
Release Planning Resources	Elizabeth Fry Society Tel.: 519-579-6732 John Howard Society: Waterloo — Wellington Tel.: 519-743-6071 Email: inquires@waterloo.johnhoward.on.ca https://johnhoward.on.ca/waterloo/
Immigration and Newcomer Resources	Kitchener-Waterloo Multicultural Centre Tel.: 519-745-2531 YMCA Immigrant & Employment Services Tel.: 519-579-9622
Employment Resources	The Working Centre Tel.: 519-576-2681 Lutherwood Employment Services Tel.: 519-743-2460 Ogwehowesh Skills and Trades Training Centre (OSTTC) Tel.: 519-445-1515 16 Sunrise Ct., Oshweken, ON, NOA 1M0 https://osttc.com
ODSP Resource	Ministry of Community and Social Services ODSP Toll-free: 1-800-441-9820

	Tel.: 519-886-4700 Email: ODSP.Kitchener@ontario.ca
	715 Fischer Hallman Road, Unit 301
Clothing Resources	Salvation Army Tel.: 519-745-4215
	St. Vincent de Paul Tel.:519-629-0103
	Talize Tel.: 519-744-4300
Food Resources	The Bridges (Cambridge Shelter — Galt) Tel.: 519-624-9305 Cambridge Self-Help Food Bank Tel.: 519-622-6550
	Cambridge Vineyard (Galt) Tel.: 519-740-8463
	Community Fridge KW https://www.instagram.com/communityfridgekw/
	Community Ministry — Trillium Lutheran Church Tel.: 519-886-1880
	Family Outreach Program Tel.: 519-742-8327
	Glencairn Church Bridges Centre Tel.: 519-579-8741
	House of Friendship Tel.: 519-742-8327 ext. 2

Kitchener Church of God Tel.: 519-745-8561 **Queen Street Commons** Tel.: 519-749-9177 ext. 1 Ray of Hope Tel.:519-578-8018 **Salvation Army (Galt)** Tel.: 519-623-1221 **Salvation Army (Hespeler)** Tel.: 519-658-9850 St. Aloysius Tel.: 519-893-1220 St. John's Community Kitchen Tel.: 519-745-8928 St. Vincent de Paul Tel.: 519-629-0103 **Trinity Community Table (Galt)** Tel.: 519-621-8860 **Six Nations Community Food Bank** Tel.: 519-771-0025 20 Cao Ln., Oshweken, ON, N0A 1M0 sixnationsfoodbank.com **Asgard Green Cooperative Homes Housing Resources** Tel.: 519-742-8273

	T
	Bread and Roses Cooperative Homes Tel.: 519-742-4886
	Bridges Shelter Tel.: 519-624-9305
	House of Friendship Tel.: 519-624-9133 (General inquiries) Tel.: 519-742-8327 (Men's Shelter)
	Lutherwood Housing Services Tel.: 519-749-2450
	YW Emergency Shelter Tel.: 519-624-9133 (Prevention & Diversion, Emergency #) Tel.: 519-744-0120 https://ywkw.ca/emergency-shelter/
Women's Resource Services	Sexual Assault Support Centre of Waterloo Region Tel.: 519-741-8633
	Women's Crisis Services of Waterloo Region Anselma House Tel.: 519-741-9184
	YW Kitchener-Waterloo Tel.: 519-744-0120
Indigenous Resources	White Owl Tel.: 519-772-4399 x2798
	Ahwenehaode Indigenous Justice Program Tel.: 519-743-0254

Healing of Seven Generations

Tel.: 519-570-9118

Six Nations Health Services

Tel.: 519-445-2418

1745 Chiefswood Rd., Ohsweken, ON, N0A 1M0

http://www.snhs.ca

Six Nations Community Food Bank

Tel.: 519-771-0025

20 Cao Ln., Oshweken, ON, N0A 1M0

sixnationsfoodbank.com

Six Nations Child & Family Services

Tel.: 519-445-0230

15 Sunrise Ct., Oshweken, ON, N0A 1M0

Ogwehowesh Skills and Trades Training Centre (OSTTC)

Tel.: 519-445-1515

16 Sunrise Ct., Oshweken, ON, N0A 1M0

https://osttc.com

Ganhohkwasra Family Assault Support Services

Tel.: 519-445-4324

1781 Chiefswood Rd., Ohsweken, ON, N0A 1M0

https://ganohkwasra.com

Ontario Native Literacy Coalition (ONLC)

Tel.: 519-445-1539

Email: onlcxd@gmail.com

16 Sunrise Ct., Suite 407, Oshweken, ON, N0A 1MM0

https://onlc.ca

Black Resource CCAWR – Caribbean Canadian Association of Waterloo Region

Tel.: 519-997-2780

LGBTQ2S+ Resources	SPECTRUM Waterloo Region's Rainbow Community Space Tel.: 226-779-9695 PFLAG Waterloo, Wellington, Perth Region Chapter Toll-free: 1-888-530-6777
Youth Resources	Front Door Tel.: 519-749-2932 https://www.frontdoormentalhealth.com/contact-us/ OK2BME Tel.: 519-884-0000 oneROOF Youth Services Tel.: 519-742-2788 Carizon Family and Community Services Tel.: 519-743-6333

Lindsay-Specific Resource List

Mental Health Resources	Community Counselling and Mental Health Outpatient Program Tel.: 705-328-6064 https://rmh.org/programs-and-services/community-counselling-mental-health-outpatient-program Kawartha Lakes Community Clinic Tel.: 705-878-1013 https://www.ontarioshores.ca/about_us/a-z/kawartha_lakes_community_clinic Chimo Youth and Family Services Tel.: 705-324-3300 http://chimoyouth.ca/
Healthcare Resources	Haliburton, Kawartha, Pine Ridge District Health Unit Toll-free: 1-866-888-4577 https://www.hkpr.on.ca/ Community Health Centre Tel.: 705-324-7323 https://www.ccckl.ca/about/organization/community-health-care/ Trillium Drug Program Toll-free: 1-800-575-5386 https://www.kawarthalakes.ca/en/living-here/support-services.aspx Community Care City of Kawartha Lakes Dental Clinic Tel.: 705-879-4100 ext. 2 https://www.ccckl.ca/services/health-dental/dental-clinic/

Harm Reduction Resources: Supervised Consumption, Supplies, Substitution Therapies, and Treatment

NALOXONE

Lindsay Clinic

Tel.: 705-324-7184

40 Lindsay St. S., Lindsay, ON, K9V 2L8

Lindsay Pharmacy Shoppers Drug Mart

Tel.: 705-878-8981

341-342 Kent St. W., Haliburton, Kawartha, Pine Ridge District K9V 2Z7

Tel.: 705-324-7400

74 Kent St. W., Haliburton, Kawartha, Pine Ridge District, K9V 2Y4

Lindsay Pharmacy Victoria Drug Mart

Tel.: 705-328-1999

189 Kent St. W., Haliburton, Kawartha, Pine Ridge District K9V 5G6

Lindsay Pharmacy Queen's Square Pharmacy

Tel.: 705-320-8008

1-86 Russell St. W., Halliburton, Kawartha, Pine Ridge District, K9V 6A5

TREATMENT

Ontario Addiction Treatment Centres

Tel.: 705-324-5553

https://www.oatc.ca/clinic-locations/lindsay-clinic/

Fourcast

Toll-free: 1-800-461-1909

Tel. 705-876-1292 http://www.fourcast.ca/

Four Counties Addiction Services Team

Toll-free: 1-800-461-1909

	Tel.: 705-878-5547
Legal Resources	Jeff Rybak, Lawyer Legal Aid Certificate accepted Toll-free: 1-888-511-2586 Tel.: 416-830-8558 Email: jeff@parolelawyer.ca Aitken Robertson Professional Corporation Toll-free: 1-800-668-1657 https://fightthecharges.com/lindsay-criminal-lawyers/ Russell Alexander Collaborative Lawyers Tel.: 705-702-4694 russellalexander.com Community Legal Clinic Simcoe, Haliburton, Kawartha Lakes Toll-free: 1-800-461-8953 Tel.: 705-326-6444 https://www.communitylegalclinic.ca/ Practice areas: OW, ODSP, CPP, Housing law, WSIB claims, EI Claims, Employment law, Criminal Injuries Compensation Board claims, Human rights, Consumer law, Debtor/Creditor issues, Small Claims Court and Commission documents
Release Planning Resource	John Howard Society of Kawartha Lakes and Haliburton Tel.: 705-328-0472 ext. 931 https://johnhoward.on.ca/kawartha/
Immigration and Newcomer Resources	Lisa Rodd Immigration Consulting Inc Tel.: 705-328-2434 New Canadians Centre Tel.: 705-743-0882 https://nccpeterborough.ca/

Employment Resources	Job Quest Tel.: 705-878-5627 https://www.job-quest.ca/ Lindsay Employment Resource Centre Tel.: 705-878-7092 VCCS Employment Services Tel.: 705-328-0180 https://vccs.work/ John Howard Society Skills Development Program Tel.: 705-340-2886 http://outreachliteracy.com/
ODSP Resources	Ministry of Community and Social Services ODSP Toll-free: 1-800-565-3554 Tel.: 705-324-6128 Email: ODSP.lomdsay@ontario.ca 322 Kent Street, 2 nd Floor Kawartha Lakes Social Services Toll-free: 1-877-324-9870 https://www.kawarthalakes.ca/en/living-here/social-services.aspx
Clothing Resources	Vicky's Values Tel.: 705-878-5938 https://womensresources.ca/vickys-values/ Christian Community Concern Centre: Lily Ann Thrift Store Tel.: 705-457-3331 National Recycling Thrift Store Tel.: 705-887-1490

Food Resources	Christian Community Concern Centre 4Cs- Food Bank Tel.: 705-457-3010 https://www.centraleasthealthline.ca/displayService.aspx?id=188927 Kawartha Lakes Centre of Hope Tel.: 705-324-7613 https://www.centraleasthealthline.ca/displayService.aspx?id=50823 Minden Community Food Centre Crisis Line: 705-306-9020 Tel.: 705-286-6838 www.mindenfoodbank.org Kawartha Lakes Food Source Tel.: 705-324-0707 https://kawarthalakesfoodsource.com/ Good Food Box Program Tel.: 705-879-4100 ext. 100 https://www.ccckl.ca/services/nutrition/good-food-box/ Meals on Wheels Tel.: 705-324-7323 https://www.ccckl.ca/services/nutrition/hot-meal-delivery/
Housing Resources	Kawartha Lakes Community Housing Tel.: 705-324-9870 Housing Help Centre Toll-free: 1-844-878-9367 Tel.: 705-878-9367
Women's Resources	Women's Resources Support line Toll free: 1-800-565-5350 Tel.: 705-878-3662

	https://womensresources.ca/
	Victoria's Women's Shelter
	Tel.: 705-878-4285/ or 705-878-3662
	Lindsay Women's Health Clinic
	Tel.: 705-320-9977
	Flinch oth Fox Oppints of Batash answer
	Elizabeth Fry Society of Peterborough Tel.: 705-749-6809
	Email: info@efryptbo.org
Indigenous	Dnaagdawenmag Binnoojiiyag Child and Family
Resources	Services
	Toll-free: 1-844-523-2237
	Tel.: 705-295-7135
	www.binnoojiiyag.ca
	Niijkiwendidaa Anishnaabekwewag
	Toll-free:1-800-663-2696
	Tel.: 705-741-0900
	www.niijki.com
	Nogojiwanong Friendship Centre
	Tel.: 705-775-0387
	https://www.nogofc.ca/
	First Nations and Inuit Hope for Wellness
	Toll-free: 1-855-242-3310
	http://hopeforwellness.ca
Black Resource	Black Lives Matter
	Lindsay
	https://www.facebook.com/groups/1369457973443638/

LGBTQ2S+ Resources	Rainbow Service Organization Email: rso@rainbowservice.org. http://www.rainbowservice.org/ Trans Lifeline Toll-free: 1-877-330-6366 https://www.mykawartha.com/news-story/9539969-resource-guide-for-lgbtq-community/ PFLAG Canada Toll-free: 1-888-530-6777 ext. 588
Youth Resource Services	Youthspace Tel.: 778-783-0177 http://youthspace.ca Rainbow Youth Program Tel.: 705-749-9110 http://parn.ca/community-building/rainbow-youth/

London-Specific Resource List

Mental Health Resources	CMHA Middlesex Mental Health & Addictions Crisis Centre Tel.: 519-434-9191 https://cmhamiddlesex.ca London Middlesex Counselling & Addiction Services Toll-free:1-855-339-1666 https://www.lmcaas.com
Healthcare Resource	London Intercommunity Health Centre Tel.: 519-660-0874 https://lihc.on.ca
Harm Reduction Resources: Naloxone Kits, Supervised Consumption Sites, Supplies, Substitution Therapies and Treatment	London Intercommunity Health Centre Tel.: 519-660-0874 659 Dundas St. E. https://www.healthunit.com/naloxone Regional HIV-AIDS Connection Tel.: 519-434-1601 186 King St., Unit 30 Middlesex-London Health Unit The Clinic Tel.: 519-663-5317

Strathroy Clinic Tel.: 519-663-5317 51 Front St. E. **SUPERVISED CONSUMPTION SITE Carepoint Consumption and Treatment Service** Toll-free: 1-866-920-1601 Tel.: 519-434-1601 30-186 King St. https://www.hivaidsconnection.ca/carepoint 9:30AM-9PM (last injection is 8PM, providing aftercare until 9PM) Open 7 days a week, including Statutory holidays. Jeff Rybak, Lawyer **Legal Resources** Legal Aid Certificate accepted Toll-free: 1-888-511-2586 Tel.: 416-830-8558 Email: jeff@parolelawyer.ca **Community Legal Services** Western University Tel.: 519-661-3352 https://law.uwo.ca/legal_clinics/community_legal_services/i_need_legal_help.html Practice Areas: Criminal law, Housing/Landlord and Tenant, Small Claims Court, Family law, Mediation, Intellectual Property, Student Appeals **Family Law Information Centre** London and Middlesex County Tel.: 519-660-3001 **London Family Court Clinic** Tel.: 519-679-7250

Release Planning Resource	John Howard Society Tel.: 519-438-4168 https://johnhoward.on.ca/london/
Immigration and Newcomer Resources	Ed Corrigan Law Tel.: 519-439-4015 http://www.edcorrigan.ca London and Middlesex Local Immigration Partnership (LMLIP) Tel.: 519-661-2500 ext. 7377 http://www.immigration.london.ca/LMLIP Settlement Services for Newcomers to Canada YMCA of Southwestern Ontario Tel.: 519-645-7553 ext. 1008 or 1022 www.ymcaswo.ca
Employment Resource	London Employment Help Centre Tel.: 519-439-0501 Email: info@lehc.ca 100-150 Dufferin Avenue https://www.lehc.ca/
ODSP Resource	Ministry of Community and Social Services ODSP Toll-free: 1-800-265-4197 Tel.: 519-438-5111 Email: adminlondonodsp@ontario.ca 217 York Street, 3 rd Floor
Clothing Resource	ClothingWorks Tel.: 519-850-9000 255 Horton Street, 2 nd Floor https://clothingworks.ca/ Note: Temporarily closed due to COVID

Food Resources	London Food Bank Tel.: 519-659-4045 http://www.londonfoodbank.ca St. Paul's Social Services and Food Bank Tel.: 519-434-8979 http://stpaulssocialservices.ca
Housing Resource	Addictions Supportive Housing (ASH) Tel.: 519-661-2489 http://adstv.on.ca
Women's Resource	London Abused Women's Centre Tel: 519-432-2204 https://www.lawc.on.ca
Indigenous Resources	First Nations Housing Co-op Tel.: 519-645-2549 Email: firstnationscoop@rogers.com London Middlesex Counselling and Addiction Services First Nations Counselling Toll-free: 1-855-339-1666 www.firstnationscounselling.com Association of Iroquois and Allied Indians Tel.: 519-434-2761 http://www.aiai.on.ca/
Black Resources	Black London Network http://blacklondonnetwork.ca Congress of Black Women of Canada London Chapter Tel.: 519-433-7029

Culturally Specific Resources	Islamic Centre of Southwest Ontario Tel.: 519-668-2269 Afghan Socio-Cultural Association Tel.: 519-670-3872 Azerbaijani Turkish Canadian Association Tel.: 519-694-7282 London Jewish Federation Tel.: 519-673-3310 Korean Society of London (KSL) Tel.: 519-630-0054 Hindu Cultural Centre Tel.: 519-451-6884 Curinga Italian Canadian Sport and Multicultural Club Tel.: 519-451-0221
LGBTQ2S+ Resource	PFLAG Tel.: 519-686-7691 http://www.pflaglondon.ca/
Youth Resource	Community Youth Resource Program Tel.: 519-433-0334 https://www.informationlondon.ca/Services/groups/Display/15015/Community_Youth_Resource_Program

North Bay-Specific Resource List

The phone number '211' can help you find almost any kind of community or social service you are looking for. They also have a great website: https://211ontario.ca/

Mental Health Resources	Nipissing Mental Health Housing & Resource Services West Tel.: 705-474-1299 Nipissing Mental Health Housing & Resource Service East Tel.: 705-476-4088 North Bay Regional Health Centre Mental Health Programs and Services: Nipissing Crisis Intervention Services Toll-free: 1-800-352-1141 www.nbrhc.on.ca
Healthcare Resources	North Bay Regional Health Centre Tel.: 705-474-8600 http://www.nbrhc.on.ca/ North Bay Parry Sound District Health Unit Main Office Toll-free: 1-800-563-2808 Good Doctors North Bay Tel.: 705-980-0121 Phil's Lakeshore Pharmacy IDA Walk In Clinic Tel.: 705-476-4016 Near North Medical Clinic Tel.: 705-495-2685

Blue Sky Medical Walk In Clinic

Tel.: 705-476-1413

Head to Toe Clinic

Tel.: 705-495-0300

www.walkinclinicnorthbay.com

Harm Reduction Resources: Naloxone Kits, Supervised Consumption Sites, Supplies, Substitution Therapies and Treatment

NALOXONE

North Bay Parry Sound District Health Unit

Oak St.

Toll-free: 1-800-563-2808

Tel.: 705-474-1400

345 Oak St. W., North Bay

https://www.myhealthunit.ca/en/public-health-services/naloxone.asp

Joseph St.

Tel.: 705-746-5801

70 Joseph St., Unit 302, Parry Sound

SUPPORTS

Crisis Centre North Bay

Tel.: 705-472-6204

Email: info@crisiscentre-nb.on.ca

www.crisiscentre-nb.on.ca

North Bay Recovery Home: Addictions Supportive Housing (ASH) Program

Tel.: 705-472-2873 ext. 206 Email: lstpierre@nbrh.org

www.nmhhss.ca

Nipissing Mental Health Housing & Resource Services

West

Tel.: 705-474-1299

Mental health crisis and/or substance use housing

support

East

Tel.: 705-476-4088

Mental health crisis and/or substance use housing

support

RAPID ACCESS ADDICTION MEDICINE

Community Counselling Centre of Nipissing

North Bay and Area Rapid Access Addictions

Medicine (RAAM) Clinic Tel.: 705-472-6515 ext. 231

www.cccnip.com

TREATMENT

Community Counselling Centre of Nipissing

Opioid Community Treatment Program

Tel.: 705-472-6515 Email: info@cccnip.com

 $\underline{www.cccnip}.com$

Main Street Clinic

North Bay

Tel.: 705-223-8225 www.northbayclinic.com

Nurture North MAR Clinic

North Bay

	Tel.: 705-478-7197
Legal Resources	Nipissing Community Legal Clinic: North Bay Tel.: 705-476-6603 www.nipissingcommunitylegalclinic.ca
	Practice areas: Canada Pension Plan (CPP):Old Age Security, Housing law, Ontario Works (OW), Employment and Work and Ontario Disability Resource Program (ODSP)
	North Bay Legal Aid Duty Counsel
	Criminal Law Tel.: 705-497-1184
	Family Law Tel.: 705-840-5900
	Nipissing Transition House: Family Court Resource Worker Program Tel.: 705-476-0549
	Email: fcsw@vianet.ca www.nipissingtransitionhouse.com
	VICTIM SERVICES
	Ontario Ministry of Attorney General- Ontario Victim Services Northern Region Toll-free: 1-866-482-9542
	Victim Services of Nipissing District: North Bay Tel.: 705-472-2649 Email: info@vsnd.ca www.vsnd.ca
Release Planning Resource	John Howard Society of Sudbury Tel.: 705-478-6675

	Email: johnr@johnhowardsudbury.com www.johnhoward.on.ca/sudbury
Immigration and Newcomer Resources	North Bay & District Multicultural Centre Immigrant Settlement Services/North Bay Local Immigration Partnership Tel.: 705-495-8931 Email: info@nbdmc.ca https://www.nbdmc.ca/about-lip North Bay Immigration Toll-free: 1-800-465-1882 https://www.northbayimmigration.ca/ Northern Ontario Francophone Immigration Resource Network: Sudbury Tel.: 705-675-7113 Email: info@reseaudunord.ca www.reseaudunord.ca Conseil scolaire public du Nord-Est de l'Ontario French Language Training Tel.: 705-472-3443 Email: information@cspne.ca www.cspne.ca/
Employment Resources	YES! Employment Services Inc. Tel.: 705-476-3234 Email: ask@yesnorthbay.com https://yesnorthbay.com/ Service Canada: North Bay Centre: Employment Insurance Toll-free 1-800-206-7218
ODSP Resources	Ontario Ministry of Community and Social Services: Ontario Disability Resource Program (ODSP) Toll-free: 1-800-461-6977

Tel.: 705-474-3540

Service Canada — North Bay Centre

Canada Pension Plan/Old Age Security/Disability Benefits

Toll-free: 1-800-277-9914 Employment Insurance Toll-fee: 1-800-206-7218

Low Income People Involvement of Nipissing: Community Volunteer Income Tax

Program

Tel. 705-472-1337

Email: <u>lipi@lipinipissing.com</u>

lipinipissing.com

Clothing Resources

Pro-Cathedral Catholic Charities Food Bank: North Bay

Tel.: 705-472-3970

Email: cathedral@bellnet.ca

Amelia Rising — Sexual Assault Centre of Nipissing

Clothing Bank Tel.: 705-840-2403

Email: info@ameliarising.ca

www.ameliarising.ca

Canadian Red Cross

North Bay

Toll-fee :1-800-418-1111 Email: northbay@redcross.ca

www.redcross.ca

Mattawa and Area Food Bank

Tel.: 705-744-6706

Email: mattawafoodbank@gmail.com

waynereid116@gmail.com

	Salvation Army North Bay Tel.: 705-474-7859
Food Resources	Canadian Red Cross North Bay Toll-free: 1-800-418-1111 Email: northbay@redcross.ca www.redcross.ca
	Canadore College: Food Bank Tel.: 705-474-7600 ext. 5301 Email: lise.paxton@canadorecollege.ca www.canadorecollege.ca
	Community Living North Bay EarlyON Child and Family Centre: Infant Food Cupboard Tel.: 705-474-8910 ext. 222 Email: eyc@communitylivingnorthbay.org www.communitylivingnorthbay.org
	The Gathering Place Tel.: 705-474-7687 (705-474-SOUP) Email: info@thegatheringplacenorthbay.ca Thegatheringplacenorthbay.ca
	Food Bank - Redeemer Lutheran Church North Bay Tel.: 705-472-9169
	Mattawa and Area Food Bank Tel.: 705-744-6706 Email: mattawafoodbank@gmail.com or waynereid116@gmail.com

Nipissing University Student Union (NUSU): Food Bank

Tel.: 705-474-3450 ext. 4801

Email: info@nusu.com

www.nusu.com

North Bay Food Bank

Tel.: 705-495-3290

Email: nbayfoodbank@gmail.com

northbayfoodbank.ca

Pro-Cathedral Catholic Charities Food Bank

North Bay

Tel.: 705-472-3970

Email: cathedral@bellnet.ca

Salvation Army

North Bay

Tel.: 705-474-7859

St Andrew's United Church: Food Bank

Tel.: 705-472-7680

Email: standrewschurch@cogeco.net

www.standrews-northbay.ca

St Brice's Anglican Church: Food Bank

Tel.: 705-474-4005

Email: stbrices.northbay@yahoo.ca

www.stbriceschurch.com

St John's Anglican Church: Food Bank and Hospitality Meal

Tel.: 705-472-6070 or 705-472-2667

Email: sidparish@gmail.com

www.stjohndivine.ca

Trinity United Church: Food Bank Tel.: 705-474-3310 Email: trinitynorthbay@gmail.com www.trinitynorthbay.ca
LIPI: Low Income People Involvement https://lipinipissing.com/
Crisis Centre North Bay
Four Elms Residence Tel.: 705-474-1031 Email: info@crisiscentre-nb.on.ca www.crisiscentre-nb.on.ca
Futures Residence Tel.: 705-476-4502 Email: info@crisiscentre-nb.on.ca www.crisiscentre-nb.on.ca Youth Housing
Hope Awaits Ministries: Homeless Shelter for Men Tel.: 705-494-5465 https://www.sngnipissing.ca/2/Housing_Services/#immediate_temporary_shelter Nipissing Mental Health Housing & Resource Services
West Tel.: 705-474-1299 For mental health crisis and/or substance use housing support
East Tel.: 705-476-4088 For mental health crisis and/or substance use housing support

Native People of Nipissing Housing: North Bay

Tel.: 705-497-1773

Email: natpeopnip@cogeco.net

https://www.sngnipissing.ca/Services/Display/146248/

Nipissing Community Legal Clinic: North Bay

Tel.: 705-476-6603

www.nipissingcommunitylegalclinic.ca

<u>Practice areas:</u> Canada Pension Plan (CPP), Old Age Security, Housing law, Ontario Works (OW), Employment and Work and Ontario Disability Resource Program (ODSP)

District of Nipissing Social Services Administration Board — North Bay

Community Homelessness Prevention Initiative

Tel.: 705-474-2151 ext. 3167 Email: <u>info@dnssab.ca</u>

www.dnssab.ca

Women's Resources

Amelia Rising

Tel: 705-840-2403

Email: info@ameliarising.ca http://www.ameliarising.ca/

Mattawa Women's Resource Centre

Tel: 705-744-5567

Email: women@mwrc.ca

https://mwrc.ca/

Nipissing Transition House

Outreach Tel.: 705-494-9589

Shelter and Crisis Line: 705-476-9503 https://nipissingtransitionhouse.com/

Nipissing First Nation: Garden Village

Social Services: Ojibway Women's Lodge — North Bay

Toll-free: 1-800-387-2465

Email: ofrc@nfn.ca

www.ojibwaywomenslodge.ca

Horizon Women's Centre: Sturgeon Falls

Tel: 705-753-1154 www.horizoncentre.ca

Elizabeth Fry Society of Northeastern Ontario

Tel.: 705-673-1364

Email: croslyn@efryneo.com
http://www.efrysudbury.com

Indigenous Resources

Anishinabek Nation: Union of Ontario Indians

Tel: 705-497-9127

Email: info@anishinabek.ca

www.anishinabek.ca

True Self Debwewendiziwin Program

Tel: 705-474-4058 Email: info@trueself.ca http://www.trueself.ca/

Ojibway Women's Lodge: North Bay

Tel: 705-472-3321 (24 hours)

Email: ofrc@nfn.ca

www.ojibwaywomenslodge.ca

North Bay Indigenous Friendship Centre

Tel: 705-472-2811

Email: reception@nbifc.org

www.nbifc.org

Native People of Nipissing Housing: North Bay

Tel: 705-497-1773

https://www.sngnipissing.ca/Services/Display/146248/

natpeopnip@cogeco.net

	Metis Nation of Ontario Tel: 705-474-2767 http://www.metisnation.org/ True Self Debwewendiziwin Program Tel: 705-474-4058 www.trueself.ca Community Counselling Centre Of Nipissing: Indigenous Community Treatment Program Tel: 705-472-6515 Email: info@cccnip.com www.cccnip.com Nipissing First Nation: Garden Village Social Services: Ojibway Women's Lodge — North Bay Toll-free: 1-800-387-2465 Email: ofrc@nfn.ca www.ojibwaywomenslodge.ca
Black Resource	North Bay & District Multicultural Centre Immigrant Settlement Services/North Bay Local Immigration Partnership Tel: 705-495-8931 Email: info@nbdmc.ca https://www.nbdmc.ca/about-lip
Culturally Specific Resources	North Bay & District Multicultural Centre Immigrant Settlement Services/North Bay Local Immigration Partnership Tel: 705-495-8931 Email: info@nbdmc.ca https://www.nbdmc.ca/about-lip Centre culturel Les Compagnons des francs loisirs: North Bay Tel: 705-472-5547 Email: lecentre@cogeco.net

http://www.centrecompagnons.ca/ Davedi (The): North Bay (Italian Club) Tel: 705-474-4190 Email: manager@davedi.com www.davedi.com LGBTQ2S+ Resources **North Bay Parry Sound District Health Unit** Tel: 705-474-1400 Email: contact@healthunit.ca https://www.myhealthunit.ca/en/index.asp North Bay & District Multicultural Centre Immigrant Settlement Services/North Bay Local **Immigration Partnership** LGBTQ2S+: Friendly Space and Resource Tel: 705-495-8931 Email: info@nbdmc.ca https://www.nbdmc.ca/about-lip AIDS Committee of North Bay & Area Tel: 705-497-3560 Email: oaacnba@gmail.com https://aidsnorthbay.com/ **Amelia Rising** Tel: 705-840-2403 Email: info@ameliarising.ca http://www.ameliarising.ca/ **TG Innerselves** Sudbury Email: info@tginnerselves.com http://www.tginnerselves.com/

North Bay Regional Health Centre

Tel: 705-474-8600

http://www.nbrhc.on.ca/

Canadore College On-Campus Health Centre

Tel: 705-474-7600 ext. 5261

https://www.canadorecollege.ca/experience/wellness/health-centre

Community Counselling Centre of Nipissing

Tel: 705-472-6515 https://cccnip.com/

HANDS-TheFamilyHelpNetwork.ca

Tel: 705-476-2293 Email: info@handstfhn.ca

https://thefamilyhelpnetwork.ca/

Youth Resources One Kids Place

Toll-free: 1-866-626-9100 https://www.onekidsplace.ca/

Nipissing & Parry Sound Children's Aid Society

Toll-free: 1-877-303-0910 Tel.: 705-472-0910

YicSource

https://www.parnipcas.org/youth-in-care/yic-source

Preparation for Independence

Program/Continued Care and Resource for Youth

https://www.parnipcas.org/youth-in-care/preparationfor-independence-program

Post-Secondary Education

https://www.parnipcas.org/youth-in-care/post-secondary-education

GOALS Program

https://www.parnipcas.org/youth-in-care/goals-program

Housing Resource

https://www.parnipcas.org/youth-in-care/housing-support

School of Success & Learning for Life

https://www.parnipcas.org/youth-in-care/school-of-success-learning-for-life

Crisis Centre North Bay — Futures: Youth

Program

Tel.: 705-476-4502

http://www.crisiscentre-nb.on.ca/services-and-programs/futures-youth-program/

Hands: The Family Help Network

Tel.: 705-476-2293 Email: info@handstfhn.ca https://thefamilyhelpnetwork.ca/

Community Living North Bay

EarlyON Child and Family Centre: Infant Food

Cupboard

Tel.: 705-474-8910 ext. 222

Email: eyc@communitylivingnorthbay.org

www.communitylivingnorthbay.org

Ottawa-Specific Resource List

The phone number '211' can help you find almost any kind of community or social service you are looking for. They also have a great website: https://211ontario.ca/

Ottawa Salus

Tel.: 613-729-0123

https://www.salusottawa.org/

Distress Centre of Ottawa and Region

Tel.: 613-238-1089

https://www.dcottawa.on.ca/

Royal Ottawa Mental Health Centre

Tel.: 613-722-6521 1141 Carling Avenue

Canadian Mental Health Association (CMHA) - Ottawa

1355 Bank Street Tel.: 613-737-7791

151 Slater Street Tel.: 613-745-7750

Somerset West Community Health Centre

Mental Health and Counselling Supports

Tel.: 613-402-2499 (call to book an appointment)

Mon - Fri from 9:00am - 4:00pm

https://www.swchc.on.ca/programs/mental-health-and-counselling-supports

We are offering single-session counselling sessions by phone.

Note: Services are offered virtually

	Centre for Addictions and Mental Health (CAMH)
	Ottawa-Carleton Area Tel.: 613-569-6024
Healthcare Resource	Ottawa Public Health Tel.: 613-580-6744 healthsante@ottawa.ca https://www.ottawapublichealth.ca/en/index.aspx
	Ottawa Street Medics Tel.: 343-297-4430 Email: ottawastreetmedics@outlook.com Ottawa Street Medics: is a 'do no harm' mobile collective, bringing power back to the people through warm food, clothing, and human connection. OSM aims to return a sense of dignity to community members on the streets. OSM believes in harm reduction, anti-racism work, police abolition, and a people powered future.
	Elgin Dental Centre Tel.: 613-566-3333 160 MacLaren Street Somerset West Community Health Centre
	Anonymous HIV Testing Tel.: 613-295-9574 (call to book an appointment) Mon – Wed & Fri from 9:00am – 5:00pm Thurs from 1:00pm – 4:00pm 55 Eccles St. https://www.swchc.on.ca/programs/anonymous-hiv-testing HIV testing for anyone 14 years of age or older at risk of contracting, or believes they may have contracted, HIV/AIDS. Results are available the same day.
	Breastfeeding Support 613-688-1177 ext. 1 (call to book an appointment) Mon – Wed & Fri from 9:00am – 5:00pm Thurs from 1:00pm – 4:00pm

55 Eccles St.

https://www.swchc.on.ca/programs/breastfeeding-support

Breastfeeding support is available from our lactation consultant.

Lactation consultants are breastfeeding specialists who teach mothers how to feed their baby. They also:

- Help with painful nursing, latching difficulties and low milk production
- Provide access to breast pumps and teach mothers how to store breast milk
- Help mothers who wish to continue breastfeeding after returning to work or school

Our lactation consultant is available by appointment and also provides individual breastfeeding classes. They also attend our weekly Well-Baby Drop-In alongside an early childhood educator.

Note: Due to COVID, services are offered virtually

Buns in the Oven

Tel.: 613-238-8210 ext. 2248 (English) or, 613-238-8214 ext. 2507 (English/Chinese)

Tues from 1:30pm - 2:30pm

55 Eccles St.

https://www.swchc.on.ca/programs/buns-in-the-oven

We want to help you prepare for your baby's arrival! Join our online session for fun activities, yummy snacks, and pregnancy tips and tricks. We'll talk about:

- Healthy eating and safe exercises for mom
- Communicating with baby
- Car seat safety, child-proofing and more

Note: Due to COVID, services are offered virtually

COVID-19 Testing Clinic

Tel.: 613-327-8145 (call to book a test)
Mon – Wed from 9:00am – 4:00pm
Thurs from 1:00pm – 4:00pm
Fri from 9:00am – 2:30 pm
55 Eccles St.

https://www.swchc.on.ca/programs/covid-19-testing-clinic

Complex Respiratory Care Program

Tel.: 613-288-0163

Mon – Fri from 8:30am – 4:30pm 2249 Carling Ave., Suite 200

https://www.swchc.on.ca/programs/complex-respiratory-care-program

The Complex Respiratory Care Program is a community-based respiratory therapy outreach program that helps clients currently living in the community with complex respiratory needs or those clients in the acute or sub-acute care setting with high respiratory needs integrate back into the community. Service is provided by a Registered Respiratory Therapist.

Counselling

Tel.: 613-402-2499 (call to book an appointment)

Mon - Fri from 9:00am - 5:00pm

55 Eccles St.

https://www.swchc.on.ca/programs/counselling-

Individual, appointment-based short and medium-term counselling support for adults (offered in English only). Help with a wide range of issues including mental health, relationships, abuse, and coping with grief and loss.

Counselling Connect

https://www.swchc.on.ca/programs/counselling-connect

We want to make sure that everyone who needs counselling can get it. Quickly. 14 counselling services, including Somerset West Community Health Centre, have joined forces to give all ages same-day or next-day access to a free counselling session through Counselling Connect

Note: Services are offered via phone and video counselling

Counselling for the Chinese Community

Tel.: 613-402-2159 (call to book an appointment)

Mon – Fri from 9:00am – 5:00pm

55 Eccles St.

https://www.swchc.on.ca/programs/counselling-for-the-chinese-community-

Individuals and families, appointment-based counselling for the Chinese community.

Feeding Your Baby Workshop

Tel.: 613-238-1220 ext. 2248 (English) or

613-238-1220 ext. 2345 (English/Mandarin)

Email: atdsmith@swchc.on.ca (English) or mayip@swchc.on.ca (English/Mandarin)

https://www.swchc.on.ca/programs/feeding-your-baby-workshop

Learn everything you need to know about feeding your baby from 4 to 12 months. Our Community Dietitian will cover a variety of topics including:

- When and how to first introduce foods to your baby
- Key nutrients for growing babies
- Tips for healthy eating habits for life and avoiding 'picky eating'
- Learn how to make your own baby food
- Updated allergy guidelines
- Take home recipes, handouts and more!

Note: Service is offered every 2-3 months virtually

Foot Care and Chiropody

Tel.: 613-238-1220 ext. 1

Mon and Thurs from 1:00pm - 4:00pm

55 Eccles St.

https://www.swchc.on.ca/programs/foot-care-and-chiropody

Our footcare team offers foot and nail care, orthotics and education about proper foot care. A chiropodist is also available to provide more complex care, if required.

Lung Health

Tel.: 613-288-0163

Mon – Fri from 8:30am – 4:30pm 2249 Carling Ave., Suite 200

https://www.swchc.on.ca/programs/lung-health

Somerset West Community Health Centre offers a range of services for those with chronic lung disease. Ongoing support is available for those with chronic obstructive pulmonary disease (COPD), asthma, and those with complex respiratory care needs. Smoking cessation support is available for those interested in quitting or reducing their tobacco use.

Multicultural Health Navigator Program

Tel.: 613-691-0192 ext. 6001

Mon – Fri

219 Argyle St.

https://www.swchc.on.ca/programs/multicultural-health-navigator-program

We help refugees and immigrants navigate the Canadian health system. This includes helping people apply for the Ontario Health Insurance Plan (OHIP) and connecting them with local health care providers who are sensitive to their cultural needs.

Our navigators provide services in many languages, including:

- Arabic
- Dari
- Farsi
- French
- Nepali
- Pashto
- Spanish
- Somali; and
- Swahili

Obstetrical Care

Tel.: 613-688-1177

https://www.swchc.on.ca/programs/obstetrical-care

Expecting a baby? Our physicians, physician assistant, and lactation consultant offer friendly, personal care to women with low-risk pregnancies who will deliver at the Civic Campus of The Ottawa Hospital. We accept referrals from local providers and pregnant women can also self-refer.

Ottawa Community Lung Health Program

Tel.: 613-288-0163

Mon – Fri from 8:30am – 4:30 pm 2249 Carling Ave., Suite 200

https://www.swchc.on.ca/programs/ottawa-community-lung-health-program

The Ottawa Community Lung Health Program (OCLHP) provides an evidence-based approach that improves the health and quality of life of people living with chronic obstructive pulmonary disease (COPD). The OCLHP consists of assessment, spirometry (breathing test), education, the development of an action plan, and follow-up care for clients with COPD. When someone is referred to the lung health program, they will be seen by a Registered Respiratory Therapist or Certified Respiratory Educator (CRE). The CRE will help you understand and manage your

symptoms.

Ottawa Newcomer Clinic

Tel.: 613-691-0192 ext. 6002 Mon – Fri from 9:00am – 5:00pm

219 Argyle St.

https://www.swchc.on.ca/programs/ottawa-newcomer-clinic

Services include medical screening and treatment of urgent medical needs (including short-term follow-up), a tuberculosis clinic, women's health checkups, immunizations and more. We also connect clients to more permanent primary healthcare providers in their community.

Prenatal Breastfeeding Sessions

Tel.: 613-688-1177 ext. 2352

Mon – Wed & Fri from 9:00am – 5:00pm

Thurs from 1:00pm - 4:00pm

https://www.swchc.on.ca/programs/prenatal-breastfeeding-sessions

Our prenatal breastfeeding session offers pregnant women and their partner's education about breastfeeding and information on how to prepare to breastfeed.

Prenatal Care

Tel.: 613-688-117 and ask to leave a message for Bonnie Baxter, the Prenatal Point Person https://www.swchc.on.ca/programs/prenatal-care

Expecting a baby? Our physicians, physician assistant, and lactation consultant offer friendly, personal care to women with low-risk pregnancies who will deliver at the Civic Campus of The Ottawa Hospital. We accept referrals from local providers and pregnant women can also self-refer.

Primary Care Asthma Program

Tel.: 613-288-0163

Mon - Fri from 8:30am - 4:30pm

https://www.swchc.on.ca/programs/primary-care-asthma-program

A Certified Respiratory Educator (CRE) teaches clients how to identify symptoms, manage medications, and master breathing and medical device techniques. In addition, we offer spirometry (breathing test) to rostered clients of any community health centre (CHC) physician or nurse practitioner in Ottawa.

Primary Care Outreach Toll-free: 1-844-726-5115

Mon – Fri from 9:00am – 5:00pm

https://www.swchc.on.ca/programs/primary-care-outreach

Our Primary Care Outreach team comprises a nurse and community health workers. Together they provide health assessments, counselling, and referrals for seniors. For seniors 65 years and older.

Primary Care Walk-In Clinics Tel.: 613-238-1220 ext. 1

Mon - Wed & Fri from 9:00am - 4:00pm

https://www.swchc.on.ca/programs/primary-care-walk-in-clinics

Somerset West Community Health Centre now has a virtual walk-in clinic. Nurse practitioners provide assessment, treatment, and referrals for people with immediate health issues. This service is available through virtual care available by phone and video appointment.

If you do not have reliable access to a phone, in-person same day appointments are available at our 55 Eccles St location from 3 - 4 p.m.

Note: Services are offered virtually

Rooming House Outreach Tel.: 613-238-8210 ext. 4201 Tues from 9:00am – 5:00pm

https://www.swchc.on.ca/programs/rooming-house-outreach

A nurse practitioner and a community health worker are out in the community every Tuesday. Together they provide health care, mental health support, and practical help to those living in local rooming houses.

Smoking Cessation

613-288-1063 (call to register)

Mon, Thurs & Fri from 9:00am – 4:30m

https://www.swchc.on.ca/programs/smoking-cessation

Time to quit smoking? Get up to 26 weeks of free nicotine replacement therapy coupled with individualized smoking cessation counselling. This program is part of the Smoking Treatment

for Ontario Patients (STOP) program through the Centre of Addiction and Mental Health (CAMH).

No referral required.

Social Services Walk-In

Tel.: 613-402-2499 or 613-238-8210 Mon – Fri from 1:00pm – 4:00pm

https://www.swchc.on.ca/programs/social-services-walk-in

Need help with a personal crisis? Our counsellors offer practical assistance, crisis support, and information and referrals (in English) Monday to Friday on a call-in or drop-in basis. No appointment required.

The Walk-In Counselling Clinic

Tel.: 613-755-2277 or 613-238-8210

Tues from 12:00 pm – 6:30pm (last walk-in session at 5:00pm) https://www.swchc.on.ca/programs/the-walk-in-counselling-clinic

Counselling for individuals, couples, and families in Cantonese, Mandarin and English. No appointment necessary!

Well Bay Drop-In Tel.: 613-791-5112

Mon from 1:00pm – 2:30pm

https://www.swchc.on.ca/programs/well-baby-drop-in

Need tips and tricks for breastfeeding? Have questions about your baby's development? Our lactation consultant, dietitian and early childhood educator is here to support you at this weekly online workshop.

Note: Services are offered virtually

What to Expect at SWCHC When You're Expecting!

Tel.: 613-688-117 and ask to leave a message for Bonnie Baxter, the Prenatal Point Person https://www.swchc.on.ca/programs/what-to-expect-at-swchc-when-you're-expecting!
Congratulations on your pregnancy! The Somerset West Community Health Centre pregnancy team is privileged that you have chosen us to be part of this most exciting time for you and your family. Once registered with us all pregnant patients are assigned to one of our Pregnancy Team physicians. Prenatal appointments are offered weekdays as well as Monday,

Tuesday, Wednesday and Thursday evenings.

You will see a physician or physician assistant at each prenatal check-up, and possibly other members of the team. At each visit we will assess the health of both you and your baby. We take time to address any concerns you may have and provide education about pregnancy. Information is also available on prenatal classes, labour support, birth planning and staying healthy during pregnancy.

Please note that all our physicians on the Pregnancy Team are female, however, you may be seen and examined in our clinic or hospital by other team members who are male.

Chair Fitness Exercise Class

Tel.: 613-796-4729

Email: gkowalczyk@familyphysio.com

Wed from 1:30pm - 2:15pm

https://www.swchc.on.ca/programs/chair-fitness-exercise-class

Improve your range of motion, coordination, strength and balance at this free weekly exercise class. All ages welcome, drop-in!

Note: Services are offered virtually

Chinese Seniors Physical Fitness Program

Tel.: 613-238-8214 ext. 2318 Email: cliang@swchc.on.ca Wed from 2:00pm – 3:00pm

https://www.swchc.on.ca/programs/chinese-seniors-physical-fitness-program

Trainer Gary Campbell leads a weekly exercise class for Chinese seniors. This program is free. All Chinese seniors are welcome. Please wear light and comfortable clothes. Running shoes or walking shoes are a good choice.

Note: Services are offered virtually

Pinecrest-Queensway Community Health Centre

Tel.: 613-859-8232 https://www.pqchc.com Harm Reduction Resources: Naloxone Kits, Supervised Consumption Sites, Supplies, Substitution Therapies and Treatment

NALOXONE

Ottawa Public Health

Tel.: 613-580-6744

Email: healthsante@ottawa.ca

https://www.ottawapublichealth.ca/en/public-health-topics/naloxone.aspx

179 Clarence St.

Ottawa Public Health

Mobile Site Van Tel.: 613-272-3232

Somerset Community Health Centre

Drug Overdose Prevention and Education (DOPE) Response Team

Email: <u>athhaines@swchc.on.ca</u>
Mon – Sun from 5:00pm – 11:00pm

 $\underline{\text{https://www.swchc.on.ca/programs/drug-overdose-prevention-and-education-response-team}}$

The Drug Overdose Prevention and Education (DOPE) Response team project provides evening outreach to isolated people who use drugs in the Centretown, Carlington, and Somerset West Community Health Centre neighbourhoods. This team connects directly with people in the community that are at risk of overdose, providing provide resources, peer support, overdose prevention, and more.

This team is primarily staffed by Community Workers, who are staff with lived or living experience of substance use and provide peer-based harm reduction supports and services.

Needle Exchange and Safer Inhalation (Gear, Van and Outreach)

Tel.: 613-238-8210

Daytime services: Mon - Fri from 9:00am to noon & 1:00pm - 4:00pm

Evening services: Mon – Sat from 5:00pm – 10:30pm

https://www.swchc.on.ca/programs/needle-exchange-and-safer-inhalation-(gear%2C-van-and-outreach)

The Needle Exchange & Safer Inhalation (NESI) Program offers harm reduction services for people who use drugs, including safer inhalation and injection supplies, collection and disposal of used equipment, and peer support in a non-judgmental environment. Harm Reduction

Outreach workers provide harm reduction health education and support, including informal case management according to the needs of each client in collaboration with existing supports, meeting clients where they are at and providing accessible, point-of-contact supports. Community Workers are staff with lived or living experience of substance use who provide peer support and services within the program.

<u>Note:</u> During COVID-19, onsite gear distribution is available by window service in the parking lot of 55 Eccles (off of Booth Street), Daily from 9 a.m. - 4 p.m. Gear can also be accessed in the evening Monday to Saturday from 5pm - 10:30pm by contacting the NESI van at 613-761-0003.

SUPERVISED CONSUMPTION SITES

Ottawa Public Health

Supervised Consumption Services

Tel.: 613-580-6744 ext. 29047

https://www.ottawapublichealth.ca/en/public-health-topics/harm-reduction-services-in-ottawa.aspx#Supervised-consumption-services-SCS-Site-office-Mobile-van-hours-and-other-Supervised-Injection-Services-SIS

Sandy Hill Community Health Centre

Tel.: 613-569-3488 ext. 2101

221 Nelson St.

Somerset West CHC Overdose Prevention Services

Tel.: 613-238-8210 ext. 2246

55 Eccles St.

Ottawa Inner City Health Shepherds of Good Hope (SIS)

Tel.: 613-241-6494 230 Murray St. (Trailer)

TREATMENT

Recovery Care

Tel.: 613-454-0321 https://recovery.care/

Ottawa Addictions Access and Referral Services (OAARS)

Tel.: 613-241-5202 1777 Montreal Road

The House of Hope and Healing

Tel.: 613-722-4847 Email: hhh@ncf.ca

https://houseofhopeandhealing.ca

Bruce Johnston Counselling Services

Tel.: 613-723-1900

Legal Resources

John Howard Society Ottawa

Community Reintegration Reporting Center

Tel.: 613-565-2415

Email: cmurphy@jhsottawa.ca https://johnhoward.on.ca/ottawa/

Offers case management and other services for parole clients on statutory release

University of Ottawa Community Legal Clinic

Tel.: 613-562-5600 17 Copernicus St.

https://commonlaw.uottawa.ca/community-legal-clinic/

<u>Practice areas:</u> Criminal law, Family law, Tenant law, and Criminal Injuries Compensation

	Family Law Information Centre Tel.: 613-239-1406 Drop-In Hours: Mon – Fri from 9:00am – 4:00pm Ottawa Court House 161 Elgin St, 2 nd Floor Community Legal Services of Ottawa https://www.clsottawa.ca/ South Tel.: 613-241-7008 1355 Bank St., Suite 406 Downtown Tel.: 613-596-1641 1 Nicolas St., Suite 422 West Tel.: 613-596-1641 1301 Richmond Rd. Practice areas: Employment and Work, Housing Law, Income Assistance, Health and Disability, Immigration Law, and Refugee Law
Release Planning Resources	Elizabeth Fry Society Ottawa Tel.: 613-237-7427 https://efryottawa.com John Howard Society Ottawa Tel.: 613-789-7418 ext. 238 Email: mgillis@jhsottawa.ca
Financial Resources	Somerset West Community Health Centre Income Tax Clinics Tel.: 613-324-4920 Email: cvolunteer@swchc.on.ca Yearly from February – April

https://www.swchc.on.ca/programs/income-tax-clinics

Once a year, we engage volunteers through the Community Volunteer Income Tax Program (CVITP) to file simple tax returns for people who meet the eligibility requirements for the program.

Sandy Hill Community Health Centre

Practical Assistance Worker (PAW) ID Clinic

Tel.: 613-787-1500 (appointments are booked each Mon for that week only, call to book) https://www.shchc.ca/programs/practical-assistance-worker-paw-id-clinic

This program assists homeless clients and clients on ODSP in applying for:

- OHIP cards
- Birth Certificates
- S.I.N. cards
- Replacement Citizenship cards

This program also provides an ID safekeeping service where clients can store their ID in a secure area and access it as needed.

Immigration & Newcomer Resources

Ottawa Community Immigrant Services Organization

Tel.: 613-725-0202 https://ociso.org/ociso/

Catholic Centre for Immigrants

Tel.: 613-232-9634 http://cciottawa.ca/

Mon - Fri 9:00am - 5:00pm

Somerset West Community Health Centre

Ottawa Newcomer Clinic
Tel.: 613-691-0192 ext. 6002
Mon – Fri from 9:00am – 5:00pm
219 Argyle St.

https://www.swchc.on.ca/programs/ottawa-newcomer-clinic

Services include medical screening and treatment of urgent medical needs (including short-term follow-up), a tuberculosis clinic, women's health checkups, immunizations and more. We also connect clients to more permanent primary healthcare providers in their community.

Language Resources	Somerset West Community Health Centre Social Services Tel.: 613-238-8210 (English) or 613-298-0478/613-447-9820 (Vietnamese) or 613-238-8214 ext. 2294 (Chinese) or 613-558-2939 (Cambodian) Mon – Fri from 9:00am – 5:00pm https://www.swchc.on.ca/programs/social-services Somerset West Community Health Center's language assistance services include counseling on financial and mental health problems, application forms, social services benefits, updates community information, senior support and help for people with mental illness.
Employment Resource	Community Employment Resource Centre Tel.: 613-828-2123 info@cercottawa.ca The Labour World Tel.: 613-745-5720 Email: domenica@labourworld.ca http://labourworld.ca
ODSP Resources	Ministry of Community and Social Services ODSP Toll-free: 1-800-267-5111 Tel.: 613-234-1188 ODSP.Ottawa@ontario.ca ODSP Application Resource Program Centre 454 Tel.: 613-235-4351 Email: info@centre454.ca 454 King Edward Ave http://www.centre454.ca/index.php/en/our-services#odsp

Clothing Resources	Dress for Success Ottawa Women's Clothing Tel.: 613-277-0111 https://ottawa.dressforsuccess.org/ The Ottawa Mission Clothing Room Tel.: 613-234-1155 foundation@ottawamission.com Saint-Vincent-De-Paul Tel.: 613-722-7166 1273 Wellington Street West Suits His Style Tel.: 613-241-5937 Email: info@suithisstyle.ca http://suitshisstyle.ca Suits his Style helps reduce poverty in our community by providing interview clothing and/or industry appropriate clothing to low income, unemployed men in need of employment.
Food Resources	Ottawa Food Bank Tel.: 613-745-7001 foodbank@ottawafoodbank.ca Look up foodbank by address: https://www.ottawafoodbank.ca/get-help/ Centretown Emergency Food Centre Tel.: 613-232-3059 Email: cefc@bellnet.ca The Agape Centre (Cornwall, Ontario) Tel.: 613-938-9297 Email: reception@agapecentre.ca

Somerset West Community Health Centre

Good Food Market

Tel.: 613-238-8210 ext. 2452

First Thurs of the month from $4:00\ pm-6:00pm$

https://www.swchc.on.ca/programs/good-food-market

Good Food Markets are community, non-profit markets in Ottawa that sell a variety of high-quality fruits, vegetables, and dried goods at a great value.

Seniors" Community Kitchen

Tel.: 613-238-1220 ext. 2248

Last Fri of the month from 10:00am - 11:30am

https://www.swchc.on.ca/programs/seniors'-community-kitchen

Have fun trying new recipes and adapting old favourites to help manage diabetes, high cholesterol, high blood pressure and other health issues! This group meets once every month to socialize, cook and eat together.

Housing Resources

Action Housing

Main Office

Tel.: 613-562-8219

150 Montreal Rd., Unit 305

https://www.action-logement.ca/en/action-housing/

Lowertown Community Resource Centre

Tel.: 613-789-3930 40 Cobourg Street

Rideau-Rockcliffe Community Resource Centre

Tel.: 613-745-0073

Orleans-Cumberland Community Resource Centre

Tel.: 613-830-4357

240 Centrum Boulevard, Orleans

Eastern Ottawa Resource Centre

Tel.: 613-741-6025 1980 Ogilvie Road

Pinecrest-Queensway Community Health Centre

Tel.: 613-820-4922 1365 Richmond Road

Carlington Community Health Centre

Tel.: 613-722-4000 900 Merivale Road

Housing Help

South-East Ottawa CHC Tel.: 613-563-4532 1355 Bank St, Suite 600

https://www.action-logement.ca/en/housing-help/

Call to make an appointment

Napean, Rideau and Osgoode CRC

Tel.: 613-563-4532

1547 Merivale Rd, Unit 240 Call to make an appointment

Western Ottawa CRC
Tel.: 613-563-4532
2 MacNeil Court
Call to make an appointment

Somerset West CHC: Eccles Branch

55 Eccles St Accepts walk-ins

Somerset West CHC: Rosemount Branch

30 Rosemount St Accepts walk-ins **OCISO**

Tel.: 613-725-0202 959 Wellington St W

Call to make an appointment

Centre 507 507 Bank St Accepts drop-ins

Centre 454 454 King Edward Ave. Accepts drop-ins

Somerset West Community Health Centre

Building Community Together

Tel.: 613-238-8210

https://www.swchc.on.ca/programs/building-community-together

The last five years have seen significant shifts in Ottawa's West Centretown community. Many new, large construction projects are geared to upper-income homeowners and condo owners. As a result of rising home and rental prices, long-time residents have been forced to move, rooming houses have been shut down and resold.

The Building Community Together (BCT) project was initiated to respond to these troubling trends. During consultations with more than 500 people, we learned that community members are concerned that these changes are placing the community's affordability and diversity at risk.

Homeless Crisis Outreach Project

Tel.: 613-447-0029

Email: homelessoutreach@swchc.on.ca

Daily from 1:00pm – 9:00pm

https://www.swchc.on.ca/programs/homeless-crisis-outreach-project

Homeless Crisis Outreach Workers work 1pm - 9pm daily to provide outreach supports to street involved persons experiencing crisis due to the impacts of COVID-19

Staff can respond to: persons in distress; improperly discarded drug use gear; and abandoned sleeping rough supplies.

Dedicated support provided around COVID-19 navigation, including supporting distress, crisis, decreased service access, symptom screening and monitoring, testing access and isolation supports.

Staff also provide informal case management supporting clients to navigate the homeless/housing sector in collaboration with sector partners.

Shepherds of Good Hope

Tel.: 613-789-8210

https://www.sghottawa.com/programs-services/

Matthew House Ottawa

Tel.: 613-591-6681

Email: fbinfo@matthewhouseottawa.org

Through our Furniture Bank, Matthew House helps newcomers and low-income families in Ottawa make their house a home.

Helping With Furniture

Email: info/@hwfottawa.org https://www.hwfottawa.org

Helping With Furniture provides gently-used furniture and household goods, refurbished bicycles and laptops to people in need in Ottawa.

Highjinx

Tel.: 613-864-4289 Email: highjinx@live.ca

https://www.highjinxottawa.com

We take donations of things for our Community Furniture Bank that neighbours can freely access to get the housewares they need to make their house a home.

Daybreak

Tel.: 613-236-8070

Email: richard@daybreakhousing.org

	https://www.daybreakhousing.org
	Emily Murphy Non-Profit Housing Corp. Tel.: 613-834-9489 Email: info@emilymurphynphc.ca http://emilymurphynphc.ca The Emily Murphy Non-Profit Housing Corporation provides affordable housing and housing support services in a community setting for single parents (including youth who are parenting) who choose to live alone with their children.
	Options Bytown Tel.: 613-241-6363 https://optionsbytown.com
	The Social Housing Registry Tel.: 613-526-2088 https://www.housingregistry.ca The Social Housing Registry of Ottawa (The Registry) is a non-profit organization that maintains the central waiting list for people applying for rent-geared-to-income (RGI) housing.
	Housing Help Tel.: 613-563-4532 https://www.action-logement.ca/en/housing-help/
Women's Resources	Elizabeth Fry Society Ottawa Tel.: 613-237-7427 Email: sarah.davis@efryottawa.com https://efryottawa.com
	St. Joe's Women's Centre Tel.: 613-231-6722 https://stjoeswomenscentre.org/
Indigenous Resources	Odawa Native Friendship Centre Tel.: 613-722-3811 http://www.odawa.on.ca/

815 St. Laurent Blvd, Ottawa

Tungasuvvingat Inuit (TI) Centre

Tel.: 613-565-5885

https://www.tungasuvvingatinuit.ca/ 1071 Richmond Road, Ottawa

Minwaashin Lodge

Toll-free: 1-855-789-9433 Email: <u>info@minlodge.com</u>

Tewegan Housing for Aboriginal Youth

Tel.: 613-233-0672

Email: abyhadmin@bellnet.ca https://www.teweganhousing.ca/

Minwaashin Lodge

Tel.: 613-741-5590

https://www.minlodge.com

An Indigenous Women's Support Centre

Minwaashin Lodge provides a range of programs and services to First Nations, Inuit and Métis women and children (regardless of status) who are survivors of domestic and other forms of violence, and who may also be suffering the effects of the residential school system. All programs and services are provided in the context of cultural beliefs and values to ensure a holistic approach is used as part of the healing journey.

Wabano Centre for Aboriginal Health

Tel.: 613-748-0657

Email: <u>info@wabano.com</u> https://wabano.com

Black Resource

Somerset West Community Health Centre

African, Caribbean and Black (ACB) COVID-19 Wellness Webinars

Email: mnduati@swchc.on.ca

https://www.swchc.on.ca/programs/african%2C-caribbean-and-black-(acb)-covid-19-wellness-

<u>webinars</u>

Please join us to talk about the health impacts of COVID-19 within the ACB community. Every other week, we'll meet online to discuss mental health, wellbeing, coping, resilience and more. Note: Webinars held virtually every other Thursday African, Caribbean and Black HIV Prevention Tel.: 613-238-8210 ext. 2291 Mon - Fri from 9:00am - 5:00pm https://www.swchc.on.ca/programs/african%2C-caribbean-and-black-(acb)-hiv-prevention Outreach and capacity building around HIV prevention in African, Caribbean and Black (ACB) communities in Ottawa. Community developers provide prevention resources and educational materials and lead workshops, seminars, and advocacy initiatives to increase HIV awareness in the community. Support Line for African, Caribbean, and Black (ACB) Communities Tel: 343-571-0097 https://www.swchc.on.ca/programs/support-line-for-african%2C-caribbean%2C-and-black-(acb)-communities Let's be in charge of our wellness! Are you feeling sad, anxious, confused or overwhelmed by life's struggles and dealing with COVID-19 impacts? We are offering phone support for ACB residents of Ottawa. Support for the community, by the community. We are here to help you regain your wellbeing. We offer practical and emotional support including resource navigation, health coaching and advocacy. Jaku Konbit Ottawa Tel.: 613-567-0600 http://www.iakukonbit.com/ **Culturally Specific Resources Somerset West Community Health Centre** Multicultural Health Navigator Program Tel.: 613-691-0192 ext. 6001 Mon – Fri 219 Argyle St.

https://www.swchc.on.ca/programs/multicultural-health-navigator-program

We help refugees and immigrants navigate the Canadian health system. This includes helping people apply for the Ontario Health Insurance Plan (OHIP) and connecting them with local health care providers who are sensitive to their cultural needs.

Our navigators provide services in many languages, including:

- Arabic
- Dari
- Farsi
- French
- Nepali
- Pashto
- Spanish
- Somali; and
- Swahili

Anti-Racism Community Initiative

Tel.: 613-295-0343

Email: mosman@swchc.on.ca

https://www.swchc.on.ca/programs/anti-racism-community-initiative

Our anti-racism community initiative works to improve social cohesion and inclusion by working with residents of our neighborhood and participants of our programs to create community-based solutions to fight racism and discrimination.

Chinese Seniors Physical Fitness Program

Tel.: 613-238-8214 ext. 2318 Email: <u>cliang@swchc.on.ca</u> Wed from 2:00pm – 3:00pm

https://www.swchc.on.ca/programs/chinese-seniors-physical-fitness-program

Trainer Gary Campbell leads a weekly exercise class for Chinese seniors. This program is free. All Chinese seniors are welcome. Please wear light and comfortable clothes. Running shoes or walking shoes are a good choice.

Note: Services are offered virtually

	Jewish Family Services Ottawa
	Tel.: 613-722-2225
	Email: info@jfsottawa.com
	https://www.jfsottawa.com/
	Immigrant Women Services Ottawa
	Tel.: 613-729-3145
	https://www.immigrantwomenservices.com/
	Muslim Family Services of Ottawa
	Tel.: 613-562-2273
	Email: info@mfso.ca
	Somali Centre for Family Services
	Tel.: 613-526-2075
	Email: info@scfsottawa.org
LGBTQ2S+ Resource	LGBTQ+ Around the Rainbow
	Counselling services: 613-725-3601
Youth Resources	Somerset West Community Health Centre
	After-School Program
	Tel.: 613-297-0214
	Mon – Fri from September to June
	89 Stonehurst Ave.
	https://www.swchc.on.ca/programs/after-school-program
	Physical activity, homework help, and health and wellness for kids in grade school! Free for children 6-12.
	Headstart Programs
	Tel.: 613-235-7561
	Mon – Fri from 8:15 am – 4:45pm (Queensway)
	Mon – Fri from 8:00am – 4:30pm (Nanny Goat Hill)
	https://www.swchc.on.ca/programs/headstart-programs
	Nanny Goat Hill Nursery School and the Queensway Preschool offer full-day spaces for

children aged 15 months to 5 years. Programs include enriched early childhood education, parenting support, and developmental assessments.

Free transportation is available within our service area!

Playgroups and Parenting Support

Tel.: 613-238-8210 ext. 2503 (English) or 613-238-8210 ext. 2504 (French) or 613-238-8210 ext. 2507 (Mandarin)

Various times

https://www.swchc.on.ca/programs/playgroups-and-parenting-support

Interactive, age-appropriate activities including songs, crafts, stories, and games for children from birth to age 6 and their parents and/or caregivers to learn through play. Playgroups run at several locations in our service area in English, French, and Mandarin.

Other services include parenting support, workshops, and referrals to community resources.

Operation Come Home

Toll-free: 1-800-668-4663 https://operationcomehome.ca/

150 Gloucester Street

 $Mon-Fri\ from\ 8:00am-4:00pm$

Youth Services Ottawa

Toll-free: 1-877-377-7775

24/7 Crisis line (Ottawa): 613-260-2360 Mental Health Services: 613-562-3004

https://www.ysb.ca/

Carlington Community Health Centre Youth Services

Tel.: 613-722-4000

http://www.carlington.ochc.org/youth-teen/

Mutual Aid Resources

Hit the Streets Ottawa

Tel.: 613-501-9404

Email: hitithestreets.ca@gmail.com

https://www.instagram.com/hitthestreets.ca/

	We believe in meeting people where they are at — unhoused or housed — and pair them up with what they need such as toiletries, seasonal wear, and bill subsidy for neighbours in need. We also provide respite services such as laundry and appointment liaison. We primarily support neighbours in Centretown, Somerset West, Carlington, Westboro, Alta Vista, Vanier, Overbrook and Beechwood.
	Ottawa Street Medics Tel.: 343-297-4430 (Call or Text) Email: ottawastreetmedics@outlook.com https://www.instagram.com/ottawastreetmedics/ OSM is a mutual aid project aimed to conduct outreach to our community members who need various types of support. They distribute meals, cigarettes and other essential items to community members seeking support.
	Food Not Bombs Ottawa Email: foodnotbombsottawacanada@gmail.com https://www.instagram.com/ottawafoodnotbombs/ We're a mutual aid collective who divert food away from landfills and turn it into vegan and vegetarian meals to share with the community as a form of direct action. In addition, we assist in providing meals and basic necessities to those who are unhoused, face precarious housing, and are street involved.
Jail Hotline	Jail Accountability and Information Line (JAIL) Tel.: 613-567-5245 https://cp-ep.org/jailhotline/ The Jail Accountability & Information Line (JAIL) takes calls from people imprisoned at the Ottawa-Carleton Detention Centre and their loved ones on weekdays from 1:00pm to 4:00pm. This hotline works with callers to address the human rights issues and re-entry barriers they face by providing access to information and connecting them to community supports.
Multi-Program Resources	The Salvation Army – Booth Centre Tel.: 613-241-1573 Email: info@ottawaboothcentre.org 171 George St., Ottawa, ON, K1N 5W5

	http://www.ottawaboothcentre.org Services Offered: Addiction Services, Community and Family Services, Correction & Justice Services, Toy Mountain, Emergency Disaster Services, Housing First, Men's Hostel, Street Outreach, Spiritual Care, Residential Life Skills Program, and Transitional Housing
Reintegration Resources	Mentorship Aftercare Presence (MAP) Tel.: 613-710-2415 Email: mapreintegration@gmail.com https://www.mapreintegration.ca

Penetanguishene-Specific Resource List

The phone number '211' can help you find almost any kind of community or social service you are looking for. They also have a great website: https://211ontario.ca/

Mental Health Resources	Waypoint Centre for Mental Health Care Tel.: 705-549-3181 Wendat Community Programs Tel.: 705-526-1305
Healthcare Resources	Community Health Centre — Midland Tel.: 705-527-4154 Simcoe Muskoka District Health Unit — Midland Branch:925 A Hugel Ave Tel.: 705-526-9324
Harm Reduction Resources: Supervised Consumption, Supplies, Substitution Therapies, and Treatment	Waypoint Centre for Mental Health Care Tel.: 705-549-3181 ext. 2145 500 Church St. Village Square Pharmacy Tel.: 705-549-3141 101-2 Poyntz St. Shoppers Drug Mart Tel.: Shoppers Drug Mart 122 Main St. Simcoe Muskoka District Health Unit — Midland Office Tel.: 705-526-1513 865 Hugel Ave., Midland, ON http://preventod.ca/harm-reduction

Centre de sante Communautaire CHIGAMIK Community Health Centre — Midland

Tel.: 705-527-4154

845 King St., Unit 10, Midland, ON

Canadian Mental Health Association — Simcoe County Branch, Midland

Tel.: 705-726-5033 337 Midland Ave.

TREATMENT

Beausoleil Family Health Centre

Christian Island Addiction and Mental Health

Program

Tel.: 705-247-2391

Legal Resources

Jeff Rybak, Lawyer

Legal Aid Certificate accepted Toll-free: 1-888-511-2586

Tel.: 416-830-8558

Email: jeff@parolelawyer.ca

W. Gary Eadie

Legal Aid Certificate accepted

Tel.: 705-527-4646

https://www.garyeadielawoffice.com/

Derek Friend

Tel.: 705-526-0123 http://www.dflf.ca/

Community Legal Clinic

Simcoe, Haliburton, Kawartha Lakes

Toll-free: 1-800-461-8953 Tel.: 705-326-6444

https://www.communitylegalclinic.ca/

	Practice areas: OW, ODSP, CPP, Housing law, WSIB claims, EI Claims, Employment law, Criminal Injuries Compensation Board claims, Human rights, Consumer law, Debtor/Creditor issues, Small Claims Court and Commission documents
Release Planning Resources	John Howard Society Tel.: 705-325-6561 https://johnhoward.on.ca/kawartha/services/adult-programs/
	Elizabeth Fry Society Simcoe Muskoka Tel.: 705-725-0613 ext. 222
Immigration and Newcomer Resources	YMCA of Simcoe/Muskoka Newcomer Service Tel.: 705-797-2020 https://ymcaofsimcoemuskoka.ca/immigrant-services/#lm1
	Simcoe County Local Immigration Partnership Tel.: 705-726-9300 Email: sclip@simcoe.ca https://immigration.simcoe.ca/
Employment Resources	La Cle Employment Centre Tel.: 705-549-5227 https://lacle.ca/emploi-formation/cre/ YMCA of Simcoe/Muskoka — Midland Tel.: 705-528-0845
ODSP Resource	Social and Community Services, Simcoe Bounty Tel.: 705-722-3132
Clothing Resource	Midland Salvation Army Community Church Thrift Store Tel: 705-526-7312 649 Balm Beach Rd. http://salvationarmymidland.ca/

Food Resources	Wendat Community Program — Good Food Box Program Tel.: 705-526-1305 Midland Salvation Army Community Food Bank Tel.: 705-526-2751 Society of St Vincent de Paul Food Pantry Tel.: 705-526-7585 Guesthouse Shelter and Community Hub Tel.: 705-527-4111
Housing Resources	Empower Simcoe Regional Housing Resource Services Tel.: 705-739-0485 Huronia Family Housing Co-Operative Tel.: 705-527-0984 Javelin Co-operative Homes Incorporated Tel.: 705-528-0423 Midland Mountainview Family Co-operative Inc Tel.: 705-526-0213
Women's Resources	Huronia Transition Homes Tel.: 705-526-3221 Elizabeth Fry Society of Simcoe County Tel.: 705-725-0613 Email: joy@elizabethfrysociety.com http://www.elizabethfrysociety.com Simcoe Women's Wellness Centre Tel.: 705-721-5875

Indigenous Resource	Georgian Bay Native Women's Association Tel.: 705-527-7043
LGBTQ2S+ Resource	Gilbert Centre for Social and Resource Services — Midland LGBTQI2S Youth Connection Simcoe County Tel.: 705-722-6778
Youth Resources	Youth Haven Tel.: 705-739-7616 New Path Youth and Family Services Tel.: 705-725-7656

Toronto-Specific Resource List

The phone number '211' can help you find almost any kind of community or social service you are looking for. They also have great website: https://www.211toronto.ca/

Mental Health Resources

Canadian Mental Health Association

Tel.: 416-789-7957 Email: info@cmhato.org

The Access Point

Toll-free:1-888-640-1934 Tel.: 416-640-1934

Email: <u>info@theaccesspoint.ca</u> 661 Yonge St., 4th Floor

'One stop shopping' for mental health supports and services in Toronto

Across Boundaries

Toll-free: 1-888-640-1934

Offers a range of mental health support and services to racialized communities

https://www.acrossboundaries.ca/

Naseeha

Toll-free: 1-866-627-3342

https://naseeha.org/how-we-help/

Naseeha provides our community with the tools needed to address mental health. With our confidential helpline, our youth receives immediate, anonymous, and confidential support over the phone from 12 – 9 pm, 7 days a week. With our educational programs, we raise awareness within the community of the stigma around mental health.

Sinai Health System: Assertive Community Treatment Team (ACTT)

Tel.: 416-586-9900

https://www.mountsinai.on.ca/care/psych/patient-programs/assertive-community-treatment-team-actt Assertive Community Treatment Team (ACTT) serves adults experiencing severe, persistent, and complex mental health problems, including: those with marked impairment in social, occupational, and

daily functioning; and those with special needs such as high demand for services, substance abuse, homelessness, or involvement with the legal system. The program is committed to providing culturally sensitive mental health services for severely mentally ill people with various ethno-specific backgrounds. Model of service is family assisted.

Sinai Health System: Mental Health Court Resource Program

Tel.: 416-586-9900

https://www.mountsinai.on.ca/care/psych/patient-programs/court-support/overview

The Mental Health Court Resource Program is committed to providing culturally sensitive rehabilitative services to mentally challenged individuals of ethno-specific backgrounds who are in conflict with the criminal justice system for minor offences. Through these services, the program aims to reduce or eliminate future recidivism of this population. Services include: assessment, consultation, case management support, court diversion, and education.

Toronto Distress Centre

Tel.: 416-408-4357

Text: 45645

https://www.dcogt.com/408-help-line

Our 408-HELP (4357) line provides telephone support to individuals in the community who are at risk and their most vulnerable. Highly-trained volunteer responders (with the support of professional staff) connect with callers 24 hours a day, 7 days a week, 365 days a year.

Sound Times

Tel.: 416-979-1700

Collect call: 416-979-8853 https://soundtimes.com

Sound Times is a member-driven consumer/survivor initiative providing mental health and addiction services in downtown Toronto, Ontario and is operated by people who have experiential knowledge of the mental health, addiction and criminal justice systems.

John Howard Society of York Region

Mental Health and Addictions Peer Support (MAPS)

Tel.: 905-470-0003 ext. 204

Email: tsamaroo@johnhowardyorkregion.on.ca

Mon-Fri from 9:00am – 8:00pm

Sat from 9:00am – 4:00pm

https://johnhoward.on.ca/yorkregion/

The Mental Health and Addictions Peer Support (MAPS) Program at the John Howard Society is staffed by Peer Support Workers, who are individuals with lived experience, and will work with you one-on-one to explore recovery goals and help connect you with community supports and services.

MAPS provides connections to mental health services, addiction services, housing supports, cultural resources, accessing OW & ODSP, and more.

Peer Support Workers will support you by attending probation, court, and counselling appointments, and developing harm reduction plans.

<u>Note:</u> Due to COVID, most services are operated virtually, however accommodations can be made as well as some items can be picked up at their offices. Appointments are coordinated through the Reintegration Program.

Healthcare Resources

Street Health

Tel.: 416-921-8668 338 Dundas Street East https://www.streethealth.ca/

Black Creek Community Health Centre

Tel.: 416-249-8000 https://www.bcchc.com/

A non-profit community-based organization that provides health care services and programs geared to vulnerable populations living in Toronto's Northwest Communities

Flemingdon Heights Community Health Centre

Tel.: 416-640-5298 or 416-429-4991

https://www.fhc-chc.com/

They provide a range of health-related services based on the social determinants of health and community engagement models.

Regent Park Community Health Centre

Tel.: 416-364-2261

http://www.regentparkchc.org/

They offer a wide range of services and programs – some of them accessible by everybody, some of them more focused, some of them about specific health issues, some of them about building on people's capacity to take action on common issues impacting health.

Sherbourne Health

Tel.: 416-324-4180

https://sherbourne.on.ca/primary-family-health-care/newcomer-health/

Sherbourne provides family health care, counselling, health education and supportive services to New Canadians (resident for 10 years or less), within Sherbourne's neighbourhood; a diverse community of South East Toronto. Sherbourne New Canadians drop in clinic strives to promote primary care, counselling, education and skills on nutrition and healthy lifestyle choices.

Scarborough Centre for Healthy Communities

Tel.: 416-642-9445

https://www.schcontario.ca

SCHC provides inclusive health and wellness services to treat illness, support people who are managing chronic disease, enduring crisis, or facing end of life.

Brain Injury Society of Toronto (BIST)

Tel.: 416-830-1485 Email: <u>info@bist.ca</u>

40 St. Clair Ave. E., Suite 205

www.bist.ca

Provides programs and services to individuals who have sustained a brain injury.

Note: Due to COVID, the office is closed, but virtual programming and services are offered.

Harm Reduction Resources: Naloxone Kits, Supervised Consumption Sites, Supplies, Substitution Therapies and

For a comprehensive list of harm reduction supplies and locations:

https://www.toronto.ca/community-people/health-wellness-care/health-programs-advice/harm-reduction-supplies-and-locations/

Treatment

Canadian Addiction Treatment Centres

Toll-Free: 1-877-937-2282

NALOXONE

The Works

Toronto Public Health Now Van

Tel.: 416-392-0521

South Riverdale Community Health Centre

Tel.: 416-451-1951

Can text phone number as well

955 Queen Street East https://www.srchc.ca/

SUPERVISED CONSUMPTION SITES

Fred Victor

Tel.: 416-644-3081 139 Jarvis St.

Moss Park Overdose Prevention Site

Email: odpreventionsite@gmail.com

134 Sherbourne St.

Parkdale Queen West Prevention Site

Tel.: 416-703-8482 168 Bathurst St.

Regent Park Community Health Centre

Tel.: 416-203-4506 465 Dundas St. E.

South Riverdale Community Health Centre KeepSIX

Tel.: 416-461-1925

955 Queen St. E.

Street Health

Tel.: 416-921-8668 388 Dundas St. E.

St. Stephen's Community House Corner Drop In Centre

Tel.: 416-925-2103 60 Augusta St.

Toronto Public Health

The Works

Tel.: 416-338-7600 277 Victoria St.

RAPID ACCESS ADDICTION MEDICINE CLINICS

Anishnawbe Health Toronto

Tel.: 416-657-0379 ext. 234

www.aht.ca

Humber River Hospital

www.asyr.ca/programs/rapid-access-addiction-medicine-raam

St. Joseph's Health Centre

Tel.: 416-530-6486 ext. 3969

www.stjoestoronto.ca/areas-of-care/addiction

St. Michael's Hospital

Rapid Access Clinic (RAC)

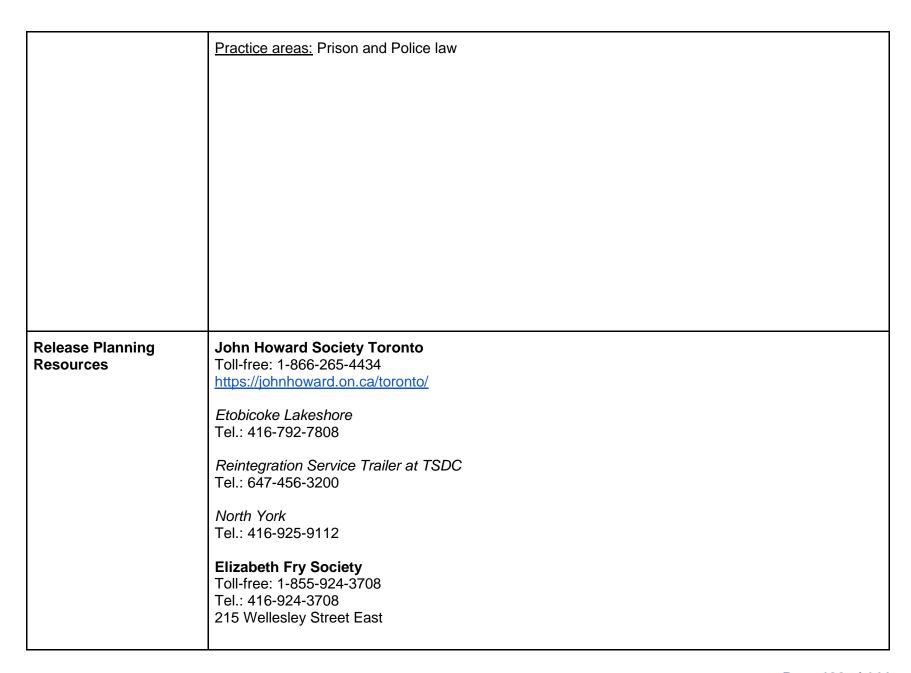
Tel.: 416-864-3082

www.stmichaelshospital.com/programs/mentalhealth/rapid-access-clinic.php

Women's College Hospital

Tel.: 416-603-5490

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	www.womenscollegehospital.ca/programs-and-services/substance-use-service
	Scarborough Health Network Tel.: 416-431-8269 https://www.connexontario.ca/drug-alcohol-addictions-service-scarborough-30248
Legal Resources	Jeff Rybak, Lawyer Legal Aid Certificate accepted Toll-free: 1-888-511-2586 Tel.: 416-830-8558 Email: jeff@parolelawyer.ca
	Legal Aid Toronto Central Family Law Service Centre Toll-free: 1-800-331-9618 Tel.: 416-348-0001
	Downtown Legal Services Tel.: 416-934-4535 Email: law.dis@utoronto.ca http://downtownlegalservices.ca/
	<u>Free legal services in:</u> Criminal law, Employment law, Family law, Refugee and Immigration law, Housing law and University Affairs
	Community Legal Clinics Toll-free: 1-800-668-8258 Tel.: 416-979-1446 https://www.legalaid.on.ca/legal-clinics/
	Free legal services to low-income people on matters such as: Income Resource Programs, Tenant law, Immigration and Employment law
	Hartman Law Tel.: 416-316-2234 https://www.hartmanlaw.ca/



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	Toronto Housing Co. Tel.: 416-338-8888 Email: a sk@housingconnections.ca 176 Elm Street https://www.housingconnections.ca/ Housing Help Centres: Ontario Coalition Against Poverty https://ocap.ca/looking-for-housing Ontario Community Services Helpline Dial 211
Immigration and Newcomer Resources	Scadding Court Community Centre Tel.: 416-392-0335 Email: sccinfo@scaddingcourt.org COSTI Immigration Services Tel.: 416-659-1600 Email: info@costi.or http://www.costi.org/ Access Alliance Multicultural and Community Services Tel.: 416-324-8627 https://accessalliance.ca/
Employment Resource	JVS Toronto Tel.: 416-787-1151 ACCES TORONTO https://accesemployment.ca/ Toronto Employment and Social Services https://www.toronto.ca/community-people/employment-social-support/employment-support/torontoeployment-and-social-services-locations/

	Toronto Community Employment Services https://toronto-jobs.org/ JobStart https://www.jobstart.org/
ODSP Resources	Ministry of Children, Community and Social Services Directory of services by location: https://www.mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx Community Legal Clinics Toll-free: 1-800-668-8258 Tel.: 416-979-1446
	https://www.legalaid.on.ca/legal-clinics/ Free legal services to low-income people on matters such as: Income Resource Programs, Tenant law, Immigration and Employment law
Clothing Resources	Suitable Impressions Brands for Canada Tel.: 416-703-8435 https://www.brandsforcanada.com/about/programs/suitable-impressions/ No cost professional attire and employment coaching available through Ontario Works. Ontario Community Services Helpline Dial 211
Food Resources	Daily Bread Food Bank Tel.: 416-203-0050 Email: info@dailybread.ca They can tell you where to find a food bank in your area Toronto Meal Programs Directory http://torontomealprograms.blogspot.com/p/meal-programs-calendar-agenda.html

	Unity Kitchen Email: zgrant@holytrinity.to 10 Trinity Sqaure, Toronto, ON Provides food, clothing, resources, volunteer opportunities, supplies and emotional support to people impacted by prisons and criminalization
Housing Resources	The Access Point http://theaccesspoint.ca/ Toll-free: 1-888-640-1934 Tel.: 416-640-1934 661 Yonge Street, 4th Floor info@theaccesspoint.ca Central place to apply for subsidized supportive housing (for people with mental health and/or addictions issues) Housing Connections Tel.: 416-338-8888 Email: ask@housingconnections.ca 176 Elm Street https://www.housingconnections.ca/ Central place to apply for subsidized Housing Housing Help Centres: Ontario Coalition Against Poverty https://ocap.ca/looking-for-housing/ List of local housing assistance agencies. Matthew House Toronto Tel.: 416-203-7848 Email: settlement@matthewhouse.ca https://www.matthewhouse.ca

Women's Resources

Rexdale Women's Centre

Tel.: 416-745-0062

Email: info@rexdalewomen.org

Barbra Schlifer Commemorative Clinic

Tel.: 416-323-9149

Intake Form: https://schliferclinic.com/intake/

Women's Health in Women's Hands

Tel.: 416-593-7655 https://www.whiwh.com/

Women's Health in Women's Hands counselling services employs a feminist, woman-centred approach to provide short-term counselling, group sessions and workshops to women from our priority populations. Counselling takes place from the perspective that, throughout history, women have possessed the strengths that have enabled them to cope with adverse situations. Therefore, the approach to counselling focuses on women's strengths, capabilities, and resources rather than on weaknesses and limitations.

Elizabeth Fry Society of Toronto

Toll-free: 1-855-924-3708

Tel.: 416-924-3708

Email: info@efrytoronto.org/ https://www.efrytoronto.org/

John Howard Society of York Region

Women's Reintegration Support Tel.: 905-895-9943 ext. 210

Email: <u>babdulkhaliq@johnhowardyorkregion.on.ca</u>

Mon-Fri from 9:00am – 8:00pm Sat from 9:00am – 4:00pm

https://johnhoward.on.ca/yorkregion/

We have grown our Reintegration Program to better support advocate and assist adult women who have been involved with the criminal justice system.

We are now able to offer gender-specific supports such as: Needs assessments Case management Solution-based counselling Referrals to community resources and services Note: Due to COVID, most services are operated virtually, however accommodations can be made as well as some items can be picked up at their offices. Appointments are coordinated through the Reintegration Program. **Indigenous Resources Native Child and Family Services of Toronto** Tel.: 416-969-8510 Email: info@nativechild.org

	Anishnawbe Health Toronto http://www.aht.ca/ 225 Queen St E, Toronto, ON Tel.:416-360-0486 179 Gerrard Street East Tel.: 416-920-2605 4 Charles Street East Tel.: 416-657-0379 Toronto Council Fire Native Cultural Centre Tel.: 416-360-4350 439 Dundas Street East http://www.councilfire.ca/ Native Sexual Health Network
Black Resources	Email: info@nativeyouthsexualhealth.com http://www.nativeyouthsexualhealth.com/index.html The Black Coalition for AIDS Prevention Tel.: 416-977-9955 Email: info@black-cap.com Black Inmates and Friends Association – Toronto Chapter
	Email: https://www.facebook.com/blackinmatesandfriendsassociationtoronto/ A city-wide community-based organization with a diverse membership representing the different neighborhoods and ethno-racial groups.
Culturally Specific Resources	Across Boundaries Tel.: 416-787-3007 Email: info@acrossboundaries.ca https://www.acrossboundaries.ca/ Offers a range of mental health support and services to racialized communities

Caribbean African Canadian Social Services

Tel.: 416-740—1056 https://cafcan.org/

CAFCAN provides culturally appropriate social services that enrich the lives of the African, Caribbean and Diaspora (ACD) communities in the Greater Toronto Area.

CAMH SAPACCY (Substance Use Program for African-Canadian- Caribbean Youth)

https://www.camh.ca/en/your-care/programs-and-services/substance-use-program-for-african-canadian-caribbean-youth

SAPACCY provides services to African and Caribbean Canadian youth and their families who are dealing with problem substance use and mental health concerns. The SAPACCY team works from a cultural competence lens to help Black youth work through mental health and addiction concerns. Their programs offer mental health and addictions counselling and support in accessing resources to assist youth and their families/caregivers in reducing harm, moving toward recovery, and making the best choices for themselves and their family.

RITES for Black and African-Canadian Youth

Tel.: 416-924-2100

https://ctys.org/program/groups/rites-for-african-canadian-youth/

The RITES program at Central Toronto Youth Services (CTYS) is a culturally specific, identity development initiative that supports the empowerment of Black and African-Canadian youth between the ages of 13 and 18. RITES employs an integrated, full spectrum model of support and care so participants have access to range of coordinated mental health clinical and program supports and resources.

Tropicana

Tel.: 416-439-9009

http://tropicanacommunity.org/

Tropicana Community Services, a Toronto-based multi-service organization, provides all youth, newcomers, people of Black and Caribbean heritage and others in need with opportunities and alternatives that lead to success and positive life choices. Achieved through culturally appropriate programs such as counselling, childcare, educational and employment services and youth development.

LGBTQ2S+ Resources

The 519

Tel.: 416-392-6874

Email: <u>info@the519.org</u> 519 Church Street <u>https://www.the519.org/</u>

LGBTQ Health Clinic: Sherbourne Health

Tel.: 416-324-4100

Email: info@sherbourne.on.ca

https://sherbourne.on.ca/primary-family-health-care/lgbt-health/

Primary healthcare clinic for LGBTQ2S+ people

LGBT Youthline

Text: 647-694-4275

Email: <u>askus@youhtline.ca</u> https://www.youthline.ca/

Has a searchable map to find youth LGBT resources

https://resources.youthline.ca/resources

Youth Resources

Covenant House

Toll-Free: 1-800-435-7308 Tel.: 416-598-4898

https://covenanthousetoronto.ca/

East Metro Youth Services

Tel.: 416-438-3697 http://emys.on.ca/

East Metro Youth Services works to identify and develop solutions to important issues affecting the child and youth mental health sector. Theywork with a diverse range of partners and funders across the City of Toronto to ensure access to community-based services is timely, barrier-free, and efficient.

Stella's Place

Tel. 416-461-2345

https://stellasplace.ca/

Place for young adults in Toronto, aged 16 to 29, who are experiencing mental health challenges to get the support they need. The Stella's Place 'menu' includes peer supports, clinical, online, employment, wellness, and recovery services as well as opportunities to explore your creative self through studio programs.

FYou Project (Forgiveness Project)

Tel.: 416-729-6102

Email: tara@thefyouproject.com https://www.thefyouproject.com

Addressing the mental health and well-being of gang identified youth in custody through ground-breaking programming; creating a platform to amplify the stores of assault victims, in order to change the narrative on how we address themes of justice within the criminal justice system and mental health.

Keep6ix

Toll-free: 1-800-640-3075 Email: info@keep6ix.org https://www.keep6ix.org

Providing holistic and integrated capacity-building programs for justice system involved youth. **Preventing** first time young offenders from going down a disempowering path by providing one-on-one

mentoring, career counseling and employment skills training.

Promoting healthy self-esteem by providing counseling for youths with core life skills such as communication, interpersonal and leadership skills to make healthy life decisions.

<u>Note:</u> Due to COVID, appointments are required for all individuals. Not currently using a physical location, but services are offered virtually.

Amadeusz

Tel.: 416-251-0685 (accepts collect calls)

Cell: 647-701-8900

Email: info@amadeusz.ca

208 Evans Avenue Office 117, Etobicoke ON, M8Z1J7

www.amadeusz.ca

Amadeusz is a not for profit in Ontario that supports young people who are incarcerated to create positive change in their lives through access to education, community supports, mentorship, and exceptional care. Amadeusz facilitates an education program for youth aged 18-35 who are incarcerated at the Toronto South Detention Centre, Toronto East Detention Centre, and Vanier Centre for Women. Amadeusz education program facilitators can continue to support participants after their release to community. Amadeusz also facilitates a program called Prosper, which works with young people aged 18-29 with firearm-related charges throughout incarceration and coordinates existing systems to support their transition to community. Amadeusz also hosts a podcast called Off The

	Record which "brings voices from the inside out" and holds real discussions and shares views on personal, social, and systemic issues. Amadeusz also partakes in advocacy work and research.
Encampment Resource	Encampment Support Network Toronto Email: report.on.toronto@gmail.com https://linktr.ee/ESN_TO
Shelter Resources	Toronto Drop-In Network https://www.tdin.ca/search_dropins3.php A Google Map that allows you to search for specific drop-in services Toronto Shelter Network Toll-free: 1-877-338-3398 Central Intake: 416-338-4766 http://www.torontoshelternetwork.com/emergency-shelters City of Toronto Homeless Help https://www.toronto.ca/community-people/housing-shelter/homeless-help/ 24-Hour Respite Sites Due to COVID, need to call the Central Intake Lime at 416-338-4766 or 1-877-338-3398 https://www.toronto.ca/community-people/housing-shelter/homeless-help/#respitesites Shelters Due to COVID, need to call the Central Intake Lime at 416-338-4766 or 1-877-338-3398
	https://www.toronto.ca/community-people/housing-shelter/homeless-help/#shelters Housing Help https://www.toronto.ca/community-people/housing-shelter/homeless-help/#housing The Housing Help Centres listed are non-profit agencies that help people find and keep housing and avoid eviction. Housing help services are available in most shelters and many drop-ins as well. Cooling Centres For the 2022 summer season, the City of Toronto will once again activate its Heat Relief Network. The

Heat Relief Network strategy supports an all-summer response to heat that better helps residents stay safe and maximizes City and community resources. The network is made up of more than 300 cool spaces throughout the city, including libraries, community centres and indoor and outdoor pools/wading pools/splash pads, civic centres, drop-ins, and several private and non-profit organizations, including some shopping malls and YMCA locations. The network also includes shelters and 24-hour respite sites that are available to individuals experiencing homelessness.

Multi-Program Resources

Family Services Toronto

Tel.: 416-595-9618

https://familyservicetoronto.org/

Family Service Toronto works with individuals and families in Toronto, destabilized by precarious socio-economic circumstances and/or mental health, to achieve greater resilience and stability in more just and supportive communities.

UNISON

http://unisonhcs.org/

Unison Health and Community Services provides programs and services to people of all ages, cultures and backgrounds. Services are free, confidential and non-judgemental. Multiple locations:

Bathurst-Finch Tel.: 647-436-0385

Jane-Trethway Tel.: 416-645-7575

Keele-Rogers Tel.: 416-653-5400

Lawrence Heights Tel.: 416-787-1661

Think2wice

Tel.: 416-906-4566

Email: zbrownthink2wice@gmail.com

https://think2.org

Our mission is to support individuals through the healing process and empower them to turn their pain

into purpose while building positive leaders within the community. We envision the empowerment of racialized people by eliminating the impact of inequality and social injustice. **COVID-19 Resource List** Updated Nov 8, 2020 (Prepared by JHS) https://drive.google.com/file/d/125dS0YFWYNOFeJMusYagWOloeBgQPP-f/view **Jail Hotline Toronto South Detention Centre (TSDC) Jail Hotline** Tel.: 416-775-9239 Reintegration Circle of Support and Accountability (CoSA) Tel.: 437-221-7303 Resources Email: caroloneil@mcco.ca Mon - Fri from 8:30am - 4:30pm 2 Bloor St. W. Toronto, Suite 1911, M4W 3E2 https://www.cosacanada.com/ Grounded in restorative justice principles, Circles of Support and Accountability (CoSA) reduces sexual victimization by assisting people who have committed sexual offences to lead responsible, constructive, and accountable lives in their communities. Note: Due to COVID, services are only offered by phone or via Zoom until restrictions are lifted. John Howard Society of York Region General Reintegration Program Tel.: 905-470-0003 ext. 408 Email: nhanson@iohnhowardvorkregion.on.ca Mon-Fri from 9:00am - 8:00pm Sat from 9:00am - 4:00pm https://johnhoward.on.ca/vorkregion/ The Reintegration Program follows the APIC Model to provide case management, brief support, referrals to community resources and client advocacy to individuals and families who may have experienced contact with the law or are at risk. Individuals are supported in goal planning for their own personal objectives and assisted in navigating and accessing community resources. Through this program, we can also help determine your eligibility for a record suspension, formerly known as a Pardon, and can assist you with the application process.

Note: Due to COVID, most services are operated virtually, however accommodations can be made as well as some items can be picked up at their offices. Appointments are coordinated through the Reintegration Program.
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CRIMINALIZATION AND PUNISHMENT EDUCATION PROJECT